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EDUCATION

- Ph.D. Public Administration, Rutgers, the State University of New Jersey-Newark, May 2007
School of Public Affairs and Administration
Specialization: Public Management, Performance Management and Measurement
Dissertation: A multidimensional model of public entrepreneurship
- M.P.A. The University at Albany, State University of New York, May 2002
Rockefeller College of Public Affairs and Policy
Specialization: Public Policy Analysis, Information Systems
- M.A. Public Administration, Sungkyunkwan University, Korea, February 1998
Specialization: Public Policy Analysis
Thesis: A study on the universal service supply policy of information and communication fields in Korea
- B.A. Sociology, Korea University, Korea, February 1994

ACADEMIC APPOINTMENTS

Associate Professor, School of Public Affairs, Pennsylvania State University, Harrisburg, Pennsylvania, August 2016 to present

Associate Professor, Department of Political Science, East Carolina University, North Carolina, August 2013 to August 2016

Assistant Professor, Department of Political Science, East Carolina University, North Carolina, August 2008 to August 2013

Assistant Professor, School of Public Affairs and Administration, Rutgers University-Newark, New Jersey, September 2007 to June 2008

Instructor, School of Public Affairs and Administration, Rutgers University-Newark, New Jersey, September 2005 to August 2007

PUBLICATIONS

Refereed Journal Articles

Chimezie Ozurumba and Younhee Kim. 2017. Evaluating state revenue portfolio stability: A case of state commercial casino taxes. *Public Money & Management*, 37(7), 521-525.

Younhee Kim. 2017. Capstone experiences in small MPA programs in the United States. *Teaching Public Administration*, 35(2), 141-156. doi: 10.1177/0144739416679874 in November 2016.

Younhee Kim, Dong-hyun Oh and Minah Kang. 2016. Productivity changes in OECD healthcare systems: Bias-corrected Malmquist productivity approach. *International Journal of Health Planning and Management*, 31(4), 537-553. doi: 10.1002/hpm.2333 in January 2016.

Younhee Kim. 2015. Introduction to contemporary practice of performance management and measurement systems in Korea. *Public Performance & Management Review*, 39(2), 273-278. doi: 10.1080/15309576.2015.1108758 in December 2015.

Étienne Charbonneau, Younhee Kim and Alexander C. Henderson. 2014. Reintroducing the zone of indifference: Disengaging the cogs of public service performance and citizen satisfaction. *Public Money & Management*, 34(4), 305-308.

Younhee Kim and Minah Kang. 2014. The measurement of health care system efficiency: Cross-country comparison by geographical region. *The Korean Journal of Policy Studies*, 29(1), 21-44.

Younhee Kim and Byron Price. 2014. Revisiting prison privatization: An examination of the magnitude of prison privatization. *Administration & Society*, 46(3), 255-275. doi: 10.1177/0095399712451897 in 2012.

Hyun Min Cho, Younhee Kim and Minah Kang. 2013. Impact of market competition on local public hospital performance: The two-stage DEA-regression approach (in Korean). *The Korean Journal of Health Economics and Policy*, 19(4), 53-77.

Seunghwan Myeong and Younhee Kim. 2013. Reducing the global digital divide through e-governance: Introduction. *International Journal of eGovernance and Networks*, 1(1), 1-5.

Younhee Kim. 2013. The ivory tower approach to entrepreneurial linkage: Productivity changes in university technology transfer. *Journal of Technology Transfer*, 38(2), 180-197. doi: 10.1007/s10961-011-9217-8 in 2011.

Younhee Kim. 2011. Assessing public entrepreneurial orientation: The applicability of the three-factor model. *Journal of Governance Studies*, 6(1), 33-45.

Younhee Kim. 2010. Stimulating entrepreneurial practices in the public sector: The roles of organizational characteristics. *Administration & Society*, 42(7), 780-814.

Younhee Kim. 2010. Improving performance in U.S. state governments: Risk-taking, innovativeness and proactiveness practices. *Public Performance & Management Review*, 34(1), 104-129.

Marc Holzer, Etienne Charbonneau and Younhee Kim. 2009. Mapping the terrain of public service quality improvement: Twenty-five years of trends and practices in the United States. *International Review of Administrative Sciences*, 75(3), 403-418.

(available in French) La situation de l'amélioration de la qualité des services publics: Vingt-cinq années de tendances et de pratiques aux États-Unis. *Revue Internationale des Sciences Administratives*, 75(3), 443-460.

(available in Spanish) La situación de la mejora en la calidad de los servicios públicos: veinticinco años de tendencias y prácticas en los Estados Unidos. *Revista Internacional de Ciencias Administrativas*, 75(3), 35-53.

Chimezie Ozurumba and Younhee Kim. 2009. Determining the revenue maximization tax rate for states with legalized corporate casino gambling. *Journal of Public Budgeting, Accounting & Financial Management*, 21(2), 198-222.

Marc Holzer and Younhee Kim. 2008. Educating public officials and managers: A university experience. *National Civic Review*, 97(1), 21-28. doi: 10.1002/ncr.201.

Marc Holzer, Chan-Gon Kim and Younhee Kim. 2007. Comparative Asian public administration: Introduction. *International Journal of Public Administration*, 30(12-14), 1291-1296.

Younhee Kim. 2004. Online education tools. *Public Performance & Management Review*, 28(2), 275-280.

Kathryn Kloby and Younhee Kim. 2004. Public performance measurement: Recent publications. *Public Performance & Management Review*, 28(2), 281-289.

Book Chapters/Encyclopedia/Book Reviews

Younhee Kim. State of information privacy and security: Principles, trends, and concerns. In Marc Holzer, Aroon Manoharan, and Jim Melitski (Eds.), *E-government/E-governance: Concepts and best practices*. Irvine, CA: Melvin & Leigh (accepted for publication in 2017).

Younhee Kim. 2017. Navigating the open government comfort zone for the effective use of open data. In Yu-Che Chen and Michael J. Ahn (Eds.), *Routledge Handbook on information technology in government*, pp. 239-251. New York, NY: Routledge.

Younhee Kim. 2016. Performance evaluation systems of the Korean central government agencies: Self and specific evaluations. In Sujae Yoon (Ed.), *Korean cases in public administration for training and practice*, pp. 19-51. Seoul, Korea: Daeyoung Moonhwas Publishing.

Younhee Kim. 2015. Carving out ways to measure competences of e-government. *International Review of Public Administration*, 20(4), 386-390. Book review of *Measuring e-government efficiency: The opinions of public administrators and other stakeholders* by Manuel Pedro Rodriguez-Bolivar (Ed.), 2014, New York, NY: Springer. doi: 10.1080/12294659.2015.1044160 in May 2015.

Younhee Kim and Seunghwan Myeong. 2014. Puzzling out the wisdom of e-crowds in trustworthy e-government practices: From technological applications to networks. In Aroon Manoharan (Ed.), *E-government and websites: A public solutions handbook*, pp. 135-150. New York, NY: Routledge.

Younhee Kim. 2012. Local, state, and federal prison privatization. In Byron E. Price and John C. Morris (Eds.), *Prison privatization: The many facets of a controversial industry, Volume I: The environment of private prisons*, pp. 23-41. Santa Barbara, CA: Praeger Publishers.

Étienne Charbonneau and Younhee Kim. 2012. Reconfiguring performance information linking with accountability: Reporting and internal management. In Aroon Manoharan and Marc Holzer (Eds.), *Active citizen participation in e-government: A global perspective*, pp. 1-19. Hershey, PA: IGI Global.

Younhee Kim. 2010. Measuring performance of participatory e-government applying a sustainable citizen-centered e-government platform. In Alan R. Shark and Sylviana Toporkoff (Eds.), *Beyond e-government measuring performance: A global perspective*, pp. 333-349. Washington, DC: Public Technology Institute and ITEMS International.

Carmine Scavo and Younhee Kim. 2010. Citizen participation and direct democracy through computer networking: Possibilities and experience. In Christopher M. Shea and David G. Garson (Eds.), *Handbook of public information systems* (3rd ed.), pp. 67-88. Boca Raton, FL: CRC Press.

Marc Holzer, Aroon Manoharan and Younhee Kim. 2009. What do CIO's need to know about performance measurement of e-governance? In Alan R. Shark (Ed.), *CIO leadership for cities and counties: Emerging trends and practices*, pp. 155-166. Washington, DC: Public Technology Institute.

Marc Holzer, Tony Carrizales and Younhee Kim. 2006. Digital government online education for public managers. In Ari-Veikko Anttiroiko and Matti Mälkiä (Eds.), *Encyclopedia of digital government*, Volume 1, pp. 355-358. Hershey, PA: Idea Group Inc.

Monographs and Research Reports

Kun Yoon and Younhee Kim. 2016. Systematic review on government capacity and indicators (in Korean). In Jeongseok Kang et al., *Guidelines on the development of the government capacity index*, pp. 18-55. KIPA Research 2016-19. Seoul, Korea: Korea Institute of Public Administration, 316 pp.

Sungok Kim et al. 2012. *Performance analysis of health care system: Evaluation of health care efficiency* (in Korean). HIPI Research 2012-03. Seoul, Korea: National Health Insurance Corporation, Health Insurance Policy Institute, 174 pp.

Hyungon Kim et al. 2010. *The impact of information and communication technologies on employment environment in the U.S.* (in Korean). NIA II-RER-10002. Seoul, Korea: National Information and Society Agency, 71 pp.

Marc Holzer et al. 2009. *Technology transfer and commercialization in the United States* (in Korean). 2009. Seoul, Korea: Korea Industrial Technology Foundation, 376 pp.

Marc Holzer et al. 2006. *Digital governance in municipalities worldwide (2005)*. Newark, NJ: The National Center for Public Productivity, Rutgers University-Newark, 106 pp.

Other Publications

Younhee Kim. July 2017. An observation report of the plenary roundtable discussion on bigger challenges and governing capacity (in Korean). *Korean Public Administration Forum*, Vol. 157 (Summer), p. 8. Seoul, Korea: The Korean Association for Public Administration.

Marc Holzer, Tae-Ho Eom and Younhee Kim. March 2006. The Korean association for public administration MOU. *International Supplement to PA TIMES*. Washington, DC: The American Society for Public Administration.

Marc Holzer et al. (Eds.). 2005. *Research and information resources for public administration*. New York, NY: United Nations Public Administration Network; Washington, DC: American Society for Public Administration; Newark, NJ: The National Center for Public Productivity, Rutgers University-Newark. Contributor.

SYMPOSIA

Performance management and measurement systems in Korea. 2015. Symposium for *Public Performance & Management Review*.

Global e-government and digital gap reduction. 2013. Symposium co-edited with Seunghwan Myeong for *International Journal of eGovernance and Networks*, 1(1), pp. 1-88.

Comparative Asian public administration. 2007. Symposium co-edited with Marc Holzer and Chan-Gon Kim for *International Journal of Public Administration*, 30(12-14), pp. 1291-1656.

HONORS AND AWARDS

Visiting Research Fellow, the Korea Institute of Public Administration, Seoul, Korea, January 15 – December 31, 2017.

Visiting Research Fellow, the Korea Institute of Public Administration, Seoul, Korea, May 16 – August 5, 2016.

Fellow, BB&T Faculty Leadership Fellows Program in Spring 2016 (\$1,850 stipend). The ECU Office for Faculty Excellence and the BB&T Center for Leadership Development, awarded December 2015.

2013 Service Award. The State of North Carolina and East Carolina University, awarded March 2014.

Fellow, Dissertation Fellowship. Graduate School, Rutgers University-Newark, awarded April 2006.

2006-2007 Outstanding Teaching Assistant Award (\$3,000 monetary prize). Graduate School, Rutgers University-Newark, awarded September 2006.

2005-2006 Outstanding Teaching Assistant Award (\$2,500 monetary prize). Graduate School, Rutgers University-Newark, awarded March 2006.

Pi Alpha Alpha. National Honor Society for Public Administration, awarded May 2005.

Graduate and Teaching Assistantship. Graduate School, Rutgers University-Newark, September 2003 to May 2007.

Fellow, Fellowship on Women and Public Policy in Spring 2002. The Center for Women in Government and Civil Society, Rockefeller College of Public Affairs and Policy, State University of New York at Albany, awarded January 2002.

Academic Achievement Scholarship. Sungkyunkwan University, awarded August 1996.

Academic Achievement Scholarships. Korea University, awarded March and August 1991, August 1993.

GRANTS

Research Grant (\$35,000). The development of international administrative project modules: Innovation in government, funded by the Korea Institute of Public Administration, Korea, June to December 2017, awarded June 2017. *Co-researcher*.

Research Grant (\$3,000). Korean public policy case development for international education training services, funded by the Korea Institute of Public Administration, Korea, June to December 2016, awarded May 2016.

Technical Seminar Series Grant (\$750). Funding to host four faculty seminars, funded by the North Carolina Chapter of the Korean-American Scientists and Engineers Association, awarded January and September 2014.

Social Sciences Korea Grant (\$195,000). Research funding for E-governance strategies in developing countries and digital gap reduction, funded by the National Research Foundation of Korea, September 2012 to August 2014, awarded August 2012. *Co-researcher*.

Technical Seminar Series Grant (\$750). Funding to host four faculty seminars, funded by the North Carolina Chapter of the Korean-American Scientists and Engineers Association, awarded January and September 2013.

Research Grant (\$2,000). Funding for research of Health policy research, funded by the Health Insurance Policy Institute, Korea, June to September 2012, awarded June 2012. *Co-researcher*.

Faculty Research Grant (\$26,123). Funding for faculty research, funded by the Division of Research and Graduate Studies, East Carolina University, August 2008 to June 2011, awarded July 2008.

Research Grant (\$2,500). Funding for research of Information and communication development, funded by the National Information Society Agency, Korea, April to July 2010, awarded April 2010. *Co-researcher*.

Technology Collaboration Grant (\$290,000). Research project funding for an international technology transfer, funded by the Korea Industrial Technology Foundation, Korea, March 2008 to February 2009, awarded January 2008. *Senior investigator.*

E-government Policy Grant (\$7,714). Research project funding for an international e-government study, funded by the Seoul Development Institute, Korea, October to December 2005, awarded August 2005. *Senior Researcher and Project Coordinator.*

Travel Grants

Thomas Harriot College of Arts & Sciences Faculty Travel Grant (\$500). Funding to support travel expenses for the 2016 *American Society for Public Administration Conference*, funded by the Thomas Harriot College of Arts & Sciences, East Carolina University, awarded January 2016.

International Travel Award (\$2,200). Funding to support travel expenses for the International Symposium, funded by International IT University, Kazakhstan, awarded October 2014.

International Conference Travel Fund (\$1,560). Funding to support travel expenses for the *World Conference for Public Administration*, funded by the Korean Association for Public Administration, Korea, awarded June 2014.

International Travel Grant (\$500). Funding for a research travel, funded by the Office of International Affairs, East Carolina University, awarded October 2010.

Student Travel Award (\$200). Funding for a conference travel of the *American Society for Public Administration*, funded by the Global Public Administration Network Group, awarded March 2006.

CONFERENCES, LECTURES, AND TALKS

Conference Papers/Presentations

Younhee Kim. Gaps between performance information and satisfaction. *2017 Korean Association for Public Administration International Conference*, Jeonju, Korea, June 22-24, 2017.

Sophie Cros, Hae-Ok Pyun, Philippe Dorbaire, Jaeho Eun, Younhee Kim, and Julien Besnard. Influence of the congruence between social identity and organizational identity on the public employer's attractiveness. *2017 Korean Association for Public Administration International Conference*, Jeonju, Korea, June 22-24, 2017.

Younhee Kim. Women scholars and their leadership roles in the United States (in Korean). *2017 Korean Association for Public Administration International Conference*, Jeonju, Korea, June 22-24, 2017.

Kun Yoon and Younhee Kim. Korean government capacity index construction. *American Society for Public Administration*, Atlanta, GA, March 17-21, 2017.

Younhee Kim. The impact of performance expectations on citizen satisfaction. *Northeast Conference on Public Administration*, Harrisburg, PA, November 12-13, 2016.

Younhee Kim. Developing strategies for the KIPA government capacity index system: Foundations, characteristics, and criteria. *2016 Korean Association for Public Administration International Conference*, Osong, Korea, June 23-25, 2016.

Younhee Kim. Dynamics of the perceived performance and satisfaction relationship. *American Society for Public Administration*, Seattle, WA, March 18-22, 2016.

Younhee Kim and Minah Kang. Productivity changes in OECD healthcare systems. *American Society for Public Administration*, Seattle, WA, March 18-22, 2016.

Younhee Kim. In search of excellence: Keeping stakeholders informed of performance. *American Society for Public Administration*, Chicago, IL, March 6-10, 2015.

Younhee Kim. Hospital performance and market competition in Korea. *American Society for Public Administration*, Chicago, IL, March 6-10, 2015.

Younhee Kim. Interdisciplinary research collaboration in the social sciences: From homogenous and disciplinary to heterogeneous and interdisciplinary research. *2014 Korean-American Professionals South-Atlantic Regional Conference*, Durham, NC, November 21-22, 2014.

Younhee Kim. No citizens left behind: E-reporting strategies for keeping citizens informed. *International Symposium on toward a smart and open society: Revolutions and opportunities*, Almaty, Kazakhstan, November 13-14, 2014.

Younhee Kim and Étienne Charbonneau. The indifference zone in perceived public school services. *2014 World Conference for Public Administration*, Daegu, Korea, June 25-27, 2014.

Younhee Kim. Citizen participation in digital democracy: Representative bureaucracy to digital citizenship. *American Society for Public Administration*, Washington, DC, March 14-18, 2014.

Younhee Kim and Étienne Charbonneau. Educational performance of New York City public schools and parents' satisfaction with time-series cross-sectional data. *American Society for Public Administration*, New Orleans, LA, March 15-19, 2013.

Seunghwan Myeong and Younhee Kim. Measurements for the global digital divide in developing countries. *American Society for Public Administration*, New Orleans, LA, March 15-19, 2013.

Younhee Kim. Public administration inquiry as a mirror image of scientific research. *Korean-American Scientists and Engineers Association South-Atlantic Regional Conference*. Raleigh, NC, November 16-17, 2012.

Younhee Kim and Byron Price. Quality of public-private partnerships in the correction system: Benefits and risks. *American Society for Public Administration*, Las Vegas, NV, March 2-6, 2012.

Younhee Kim and Hyung Jun Park. Changes in the ivory tower approach to the entrepreneurial linkage. *American Society for Public Administration*, Baltimore, MD, March 11-15, 2011.

Younhee Kim and Byron Price. Measuring performance of prison privatization. *American Society for Public Administration*, Baltimore, MD, March 11-15, 2011.

Younhee Kim. Performance improvement in competitive environment. *SECoPA*, Wilmington, NC, October 13-16, 2010.

Younhee Kim and Byron Price. Subsidization of state prison privatization: Resource-based and ideological approach. *SECoPA*, Wilmington, NC, October 13-16, 2010.

Younhee Kim. The performance of university technology transfer. *Korean Association for Public Administration's International Conference*, Seoul, Korea, October 7-8, 2010.

Younhee Kim. Better performance with challenges: A public entrepreneurship approach from state government experience. *American Society for Public Administration*, San Jose, CA, April 8-12, 2010.

Younhee Kim, Changhoon Jung and Dohyeong Kim. Gauging technical performance of e-government. *American Society for Public Administration*, San Jose, CA, April 8-12, 2010.

Changhoon Jung, Dohyeong Kim and Younhee Kim. Structural changes in the distribution of federal assistance awards, 1983-2007. *American Society for Public Administration*, San Jose, CA, April 8-12, 2010.

Dohyeong Kim, Younhee Kim and Changhoon Jung. Assessing developmental patterns of e-government for enhancing transparency. *American Society for Public Administration*, San Jose, CA, April 8-12, 2010.

Younhee Kim. Toward entrepreneurial government for improving performance. *Academy of Management*, Chicago, IL, August 7-11, 2009.

Younhee Kim. Sustainable e-government 2015. *American Society for Public Administration*, Miami, FL, March 20-24, 2009.

Younhee Kim, Daniel Bromberg and Aroon Manoharan. Price of public service. *American Society for Public Administration*, Dallas, TX, March 7-11, 2008.

Seok-Hwi Song and Younhee Kim. An international comparative study on e-government policy of world cities. *American Society for Public Administration*, Denver, CO, March 31-April 4, 2006.

Younhee Kim and Marc Holzer. Representative bureaucracy in an e-government era. *Southeastern Conference for Public Administration*, Charlotte, NC, October 3-5, 2004.

Marc Holzer, Kathryn Kloby, Younhee Kim and Tony Carrizales. Citizen-driven government performance online certificate sponsored by Alfred P. Sloan Foundation. *American Society for Public Administration*, Portland, OR, March 27-31, 2004.

Participation in Conference Panels

Panel Discussant, The politics of policy implementation of the industrial layout plan in South China. *2017 Korean Association for Public Administration International Conference*, Jeonju, Korea, June 22-24, 2017.

Panel Discussant, An informal institutional analysis of policy-implementation in China. *2017 Korean Association for Public Administration International Conference*, Jeonju, Korea, June 22-24, 2017.

Panel Moderator, Organizational, managerial and social changes in Korea. *2017 American Society for Public Administration*, Atlanta, GA, March 17-21, 2017.

Panel Discussant, French army looking for soldiers, ready to go to war and to protect citizens in France. *2016 Korean Association for Public Administration International Conference*, Osong, Korea, June 23-25, 2016.

Panel Moderator, Emergency management for future society. *2016 Korean Association for Public Administration International Conference*, Osong, Korea, June 23-25, 2016.

Panel Moderator, Excellence in government: Strategic challenges and opportunities for customizing performance management practice. *2016 American Society for Public Administration*, Seattle, WA, March 18-22, 2016.

Panel Moderator, Civic engagement in social issues. *2015 Korean Association for Public Administration International Conference*, Cheonan, Korea, July 16-18, 2015.

Panel Discussant, Local development policy. 2015 Korean Association for Public Administration International Conference, Cheonan, Korea, July 16-18, 2015.

Panel Discussant, Network society and collaboration. 2014 World Conference for Public Administration, Daegu, Korea, June 25-27, 2014.

Panel Discussant, Efficiency and effectiveness of bottom line public service organizations. Korean Association for Policy Studies Summer and International Conference, Seoul, Korea, June 14-15, 2013.

Panel Discussant, Theory of bridging in diversifying, liberal societies. Korean Association for Public Administration Summer International Conference, Seoul, Korea, June 27-29, 2012.

Panel Discussant, Measuring fairness in public policy. Korean Association for Public Studies International Conference, Seoul, Korea, June 17-18, 2011.

Panel Discussant, Science & technology policy and fair society. Korean Association for Public Studies International Conference, Seoul, Korea, June 17-18, 2011.

Panel Discussant, Sharing information through various mechanisms in the public sector. Korean Association for Public Administration's International Conference, Seoul, Korea, October 7-8, 2010.

Panel Chair, Performance management based in e-government. Fourth Sino-US International Conference on Public Administration, Newark, NJ, June 6-8, 2008.

Panel Discussant, Digital democracy. American Society for Public Administration, Milwaukee, WI, April 2-5, 2005.

Lectures/Invited Talks/Other Participation

Presenter, The Trump phenomenon and uncomfortable truths. Seminar on populism and the new administration in France and US, Center for International Public Cooperation of the Korea Institute of Public Administration, Seoul, Korea, July 5, 2017.

Presenter, Theoretical foundations of the KIPA government capacity index (in Korean). Seminar, Center for Social Survey Division of the Korea Institute of Public Administration, Seoul, Korea, July 27, 2016.

Invited Speaker, Unsung factors in preparing for promotion and tenure review. Korean Faculty Interest Group Workshop, East Carolina University, Greenville, NC, April 10, 2015.

Session Leader, Meet the professionals' session. 2014 Korean-American Professionals South-Atlantic Regional Conference, Durham, NC, November 21-22, 2014.

Invited Speaker, Exploring a career path in academy. Career Development Workshop, Korean-American Scientists and Engineers Association-North Carolina Chapter and RTR B&B, Durham, NC, September 27, 2014.

Networking Session Moderator, Life as a woman and a professional. Korean-American Scientists and Engineers South-Atlantic Regional Conference, Raleigh, NC, November 8-9, 2013.

Invited Speaker, Innovative presentation tools in teaching. Korean Faculty Interest Group Workshop on Innovations and challenges in teaching, East Carolina University, Greenville, NC, April 26, 2013.

Presenter, Prison privatization cases. Faculty brown bag presentation series, Department of Political Science, East Carolina University, November 14, 2011.

Invited Speaker, Practical and ideological responses for state prison privatization: Government failures and political incentives. Seminar on Governance management study, Graduate School of Governance, Sungkyunkwan University, Seoul, Korea, October 9, 2010.

Presenter, Case studies in technology transfer and commercialization. Faculty brown bag presentation series, Department of Political Science, East Carolina University, March 30, 2009.

Guest Lecturer, Internet-mediated learning. Seminar on Teaching online courses, School of Public Affairs and Administration, Rutgers University-Newark, Newark, NJ, June 25, 2008.

Presenter, The impact of e-government on representative bureaucracy. Research colloquium series, Department of Public Administration, Rutgers University-Newark, Newark, NJ, November 1, 2004.

SERVICE

Professional Service

Editor and Editorial Board Membership

Managing Editor, International Journal of eGovernance and Networks, 2012 to present.

Editorial Advisory Board Member, Routledge Handbook on Information Technology in Government, edited by Yu-Che Chen and Michael Ahn, New York, NY: Routledge, 2014-2015.

Editorial Review Board Member, Cloud computing technologies for connected government, edited by Zaigham Mahmood. Hershey, PA: IGI Global, 2014.

Symposium Editor, Symposium on Performance management and measurement systems in Korea, Public Performance & Management Review, 2009 to 2014.

Editorial Board Member, Public Performance & Management Review, 2010 to present.

Editorial Board Member, Journal of Public Management and Social Policy, 2008 to 2015.

Editorial Advisory Board Member, Active citizen participation in e-government: A global perspective, edited by Aroon Manoharan and Marc Holzer. Hershey, PA: IGI Global, 2010 to 2011.

Symposium Co-editor, Symposium on Comparative Asian public administration, International Journal of Public Administration with Marc Holzer and Chan-Gon Kim, 2005 to 2007.

Assistant Editor, Public Performance & Management Review, 2008 to 2010.

Assistant Editor, Journal of Public Management and Social Policy, 2005 to 2007.

Committee and Board Membership

Academic Subcommittee Member, Best Academic Paper Award, Academic Program Committee, 2016 Northeast Conference on Public Administration.

Treasurer, American Society for Public Administration, Section on Korean Public Administration, 2016-2018.

Selection Committee Member, Best Article Award for the Section on Public Performance and Management, American Society for Public Administration, 2016.

Advisory Board Member, Korean-American Scientists and Engineers Association, Eastern Carolina Branch, 2016.

Executive Committee Member, American Society for Public Administration, Section on Public Performance and Management, 2015-2018.

International Symposium Co-Chair, The possibility of ICTs in facilitating a smart and open society, hosted by International Information Technologies University, Almaty, Kazakhstan, November 13-14, 2014.

Committee Member, Korean-American Scientists and Engineers Association, North Carolina Chapter-East Carolina University Group, 2013-2016.

Steering Board Member, Korean Association for Policy Studies, 2013, 2015-2016.

Committee Member, Global (Korean-United Nation Development Programme) Forum for E-Governance, May 2012 to present.

Board Member, American Society for Public Administration, Section on Korean Public Administration, 2011 to present.

Internationalization Committee Member, Korean Association for Policy Studies, 2011, 2013-2014.

Award Committee Member on Asian Scholarship Award, American Society for Public Administration, Section on Korean Public Administration and Global Public Administration Network, 2009 to present.

Manuscript Review

Asia Pacific Management Review, Government Policy Study, International Journal of eGovernance and Networks, International Journal of Policy Studies, International Journal of Public Administration, Journal of Public Affairs Education, Journal of Public Management and Social Policy, Korean Review of Public Administration, Law & Policy, Local Government Studies, Policy Sciences, Public Administration Review, Public Management Review, Public Performance & Management Review, Public Personnel Management, Review of Public Personnel Administration, Sage Open, Scientometrics, Sustainability

University and Departmental Service

Web Committee Member, School of Public Affairs, Penn State Harrisburg, Fall 2017 to Spring 2018.

Capital College Faculty Senate Representative, Penn State Harrisburg, Fall 2017 to Spring 2018.

Ad hoc Faculty Senate Committee Member on Assessment, Penn State Harrisburg, Fall 2017 to Spring 2018.

Peer Classroom Reviewer, School of Public Affairs, Penn State Harrisburg, Spring 2017 to Fall 2017.

Faculty Search Committee Member on Public Policy, School of Public Affairs, Penn State Harrisburg, Spring 2017.

Hosting a visiting fellow, Xing Zhang, Fall 2017 to Summer 2018.

MPA Sub-Curriculum Committee Member, School of Public Affairs, Penn State Harrisburg, Fall 2016 to present.

MPA Committee Member, School of Public Affairs, Penn State Harrisburg, Fall 2016 to present.

PhD Committee Member, School of Public Affairs, Penn State Harrisburg, Fall 2016 to present.

MPA Admissions Committee Member, School of Public Affairs, Penn State Harrisburg, Fall 2016 to present.

Alumni Planning Committee Member, School of Public Affairs, Penn State Harrisburg, Fall 2016 to present.

School of Public Affairs Liaison on the United Way Planning Committee, Penn State Harrisburg, Fall 2016 to present.

Academic Awards Committee Member, East Carolina University, Fall 2015 to Spring 2016.

Committee Member on University Alumni and Robert L. Jones Awards for Outstanding Teaching, East Carolina University, Fall 2015 to Spring 2016.

Committee Member on ECU Awards for Excellence in Research/Creative Activity, East Carolina University, Fall 2015 to Spring 2016.

Faculty Senate Alternative, Dept. of Political Science, East Carolina University, Fall 2015 to Spring 2016.

Chair on Faculty Research and Development Committee, Dept. of Political Science, East Carolina University, Fall 2014 to Spring 2015.

Peer Classroom Reviewer, Dept. of Political Science, East Carolina University, Fall 2013 to Spring 2016.

MPA Sub-Evaluation Committee Member, Dept. of Political Science, East Carolina University, Fall 2013 to Spring 2015.

Selection Committee Member on Scholarship Award, the North Carolina City and County Management Association for Master of Public Administration programs, East Carolina University, Fall 2010 to Spring 2016.

Faculty Search Committee, Dept. of Political Science, East Carolina University, 2009-2010, 2015-2016.

Personnel Committee Member, Dept. of Political Science, East Carolina University, Fall 2009 to Spring 2016.

Faculty Research and Development Committee Member, Dept. of Political Science, East Carolina University, Fall 2009 to Spring 2016.

MPA Committee Member, Dept. of Political Science, East Carolina University, Fall 2008 to Spring 2016.

Graduate Assessment Committee Member, Dept. of Political Science, East Carolina University, Fall 2008.

Undergraduate Honors Thesis Committee Member, Rutgers University-Newark, Spring 2007.

Community Service

Local Chapter Committee Member, National Mathematics & Science Competition, and National High School Physics Contest, Korean-American Scientists and Engineers, 2014 to 2016.

Advisory Council Member, Local Government of Eastern North Carolina, Fall 2008 to Spring 2016.

TEACHING

School of Public Affairs, Penn State Harrisburg

Introduction to public policy analysis, MPA, Fall 2016 to present

State government administration, MPA, Fall 2016
Federalism & intergovernmental relations, MPA, Spring 2017
Special topics: Emerging trends and uses of IT practices in the public sector, MPA, Spring 2017
Strategic Planning, MPA, Fall 2017

Department of Political Science, East Carolina University

Management of public information technology, MPA, Summer 2009 to Fall 2015
Quantitative methods for public administration, MPA, Fall 2008 to Spring 2016
Productivity in the public sector, MPA, Summer 2011 to Summer 2015
MPA professional paper, MPA, Spring 2009 to Spring 2016
Politics and management in public agencies, MPA, Spring 2009
Public administration independent study, MPA, Spring 2009
Capstone for leadership studies, Undergraduate, Summer 2016
Research design for political science, Undergraduate, Spring 2014, Fall 2015
Public administration, Undergraduate, Spring 2010 to Spring 2016
Municipal policy and administration, Undergraduate, Fall 2012
Political science independent study, Undergraduate, Spring 2012

School of Public Affairs and Administration, Rutgers University-Newark

Introduction to public administration, Summer 2008
Technology and public administration, Fall 2006 to Spring 2008
Topics: Public sector entrepreneurship, Spring 2008
MPA capstone, Fall 2007 to Summer 2008
Information systems and public administration, Fall 2007
Strategic planning, budgeting and citizen involvement, Fall 2005 to Summer 2008
Open information and e-governance, Spring 2006

Online Public Performance Measurement Certificate Program, Rutgers University-Newark

Accountability and performance based budgeting, 2004-2006
Citizen-driven performance improvement, 2003 to 2006
Citizen engagement in government, 2003 to 2006
Strategic planning and management, 2004 to 2006
Interpreting and presenting data, 2004 to 2006
Governmental transparency and e-governance, 2004 to 2006
Public performance measurement capstone, 2004 to 2005
Information technology, 2004

Certified Public Management Program, Graduate School, United States Department Agriculture

Strategic planning and management, November 2009
Technology and e-governance, March 2008

Student Advising

MPA Student Adviser, School of Public Affairs, Penn State Harrisburg, Spring 2017 to present.

Doctoral Dissertation Committee, School of Public Affairs, Penn State Harrisburg
- Committee member, Michael Smith, Fall 2016 to present

MPA Professional Paper Committee, Dept. of Political Science, East Carolina University, Spring 2009 to Spring 2014.

Undergraduate Student Adviser, Dept. of Political Science, East Carolina University, Fall 2009 to Spring 2016.

Doctoral Dissertation Committee, School of Public Affairs and Administration, Rutgers University-Newark, Fall 2008 to Spring 2012.

MPA Capstone Committee, School of Public Affairs and Administration, Rutgers University-Newark, Fall 2008 to Spring 2009.

OTHER PROFESSIONAL EXPERIENCE

Online Training Director, National Center for Public Performance, Rutgers University-Newark, NJ, 2007 to 2008.

Senior Research Associate, National Center for Public Performance, Rutgers University-Newark, NJ, 2003 to 2007.

Senior Research Associate, E-governance Institute, Rutgers University-Newark, NJ, 2004 to 2007.

Fellow, Women and Public Policy, Division of Municipal Affairs, New York State the Office of the State Comptroller, NY, January 2002 to June 2002.

Research Associate, Korean Institute of Science & Technology, Evaluation and Planning, Korea, 1998 to 2000.

PROFESSIONAL AFFILIATIONS

American Society for Public Administration, 2003 to present
Section on Public Performance and Management
Section on Korean Public Administration

Korean-American Scientists and Engineers Association, 2013 to present

Korean Association for Policy Studies, 2011 to present

Academy of Management, 2007

Center for Women in Government and Civil Society, 2002 to present