

GLENN LEWIS SILVERSTEIN – Curriculum Vitae

Lecturer of Public Administration
Penn State Harrisburg, Middletown, PA 17057
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RESEARCH AND TEACHING FIELDS

Public Administration, Human Resource Management, Leadership, Education Policy,
Religion and Politics

Education

Doctor of Philosophy, Urban Affairs and Public Policy, May 2011

University of Delaware, Newark, Delaware
Dissertation: Unlocking the Black Box: How Delaware Elementary Schools Fulfilled the
Expectations of Performance Measures and Accountability
Dissertation Chair: Jeffrey Raffel, Ph.D.
Awarded the Dan Rich Prize for Difference for Delawareans (one of only five
dissertation awards presented)

Master of Business Administration, May 2003

University of Delaware, Newark, Delaware
Certificate in Non-Profit Management
Honorable Mention George Washington/KPMG Case Competition, 2002

Master of Arts - History, May 1993

University of Delaware, Newark, Delaware
Modern American Political and Economic History & American Constitutional History
Thesis: Advice and Consent: A Case Study in the Confirmation Hearings of J. Harvie
Wilkinson III
Thesis Chair: Raymond Wolters, Ph.D.

Bachelor of Arts - History, May 1988

University of Delaware, Newark, Delaware

Teaching Experience

Lecturer of Public Administration, July 2014 - Present

Penn State Harrisburg, Middletown, Pennsylvania 17057
School of Public Affairs, Masters of Public Administration
Courses Taught:
PADM 500 Public Organization and Management

PADM 500 Public Organization and Management (Online)
PADM 506 Management Information Systems for Public and Health
Administration
PADM 505 Human Resources in the Public and Nonprofit Sector
PADM 505 Human Resources in the Public and Nonprofit Sector (online)
PL SC 489 Public Administration

Adjunct Professor of Public Policy, January 2013 – May 2013

West Chester University, West Chester, Pennsylvania
College of Business and Public Affairs, Master of Public Administration Program
Human Resources: Compensation and Benefit Analysis

Graduate course that explores the strategies and goals of an effective total compensation system, examines the methods of compensation system design, investigates the differences between private sector and public sector compensation systems and discusses current compensation public policy issues.

Instructor, February 2006 - December 2006

University of Delaware, Newark, Delaware
Topics in Consumer Policy Analysis

Course examined contemporary consumer policies to develop skills in policy analysis including: policy definitions and statements, alternative decision-making and selection, and evaluation.

Received excellent student evaluations. Official student comments include: "Glenn is a good teacher because he tries to be." "I learned more from this class than most others." "Teach[er] was very knowledgeable and pushed students to their capacity." "I have taken several LEAD courses and this one by far taught me the most...he did a good job of challenging and promoting independent thinking."

Secondary School Teacher, 1994 - 1999

Appoquinimink School District, Odessa, Delaware - Louis Redding Middle
School/Everett Meredith Middle School
Christina School District, Christina Delaware - Christiana High School
Red Clay School District, Wilmington Delaware - Cab Callaway School of the
Performing Arts

Taught American history and physical/cultural geography to middle and high school students. Typical class averaged thirty-three students.

Research Experience

Research Assistant, September 2001 - May 2003

University of Delaware, Newark, Delaware

Lead Professors - John Sawyer, Ph.D. and Anthony Townsend, Ph.D.

Assisted in the development, design, and construction of experiment to test the veracity of remote communication in comparison to face-to-face communication. Ran the test laboratory, collected the data, evaluated responses using NVivo and performed statistical analysis using SPSS.

Publications & Presentations

“Open Source-Open Government” (In-Progress)

“Jiu Jitsu and Leadership” (In-Progress)

“Public Service Values in Education” (In-Progress)

“Don’t Throw the Baby Out with the Bathwater.” Presentation to the Pennsylvania Educational Research Association (PERA), October 2012.

“Unlocking the Black Box: How Delaware Elementary Schools Fulfilled the Expectations of Performance Measures and Accountability.” Dissertation, May 2011.

“Stepping out of the box: Lessons for public administrators from public education accountability efforts” (with Jeffrey Raffel). *Public Performance & Management Review*, 28(3), 437-445.

“Education and the City.” (with Jeffrey Raffel) In R. Caves (ed.) *Encyclopedia of the City*. (2005). New York: Routledge.

“No Child Left Behind and the Transformation of Federal Education Policy, 1965-2005” (Book Review). *Journal of Urban Affairs* (2009), 31(1), 117-119.

“Teaching your own Course: Tips from TAs” (with Melody Deus) Teaching Assistant Conference, University of Delaware, Newark, Delaware, August 2006.

Professional Experience

Corporate Trainer, 1989 - 1992

General Accident Insurance Company, Philadelphia, Pennsylvania

Designed, wrote, and coordinated the production of technical and training materials. Performed impact studies and statistical analysis of training and information systems.

Professional Development

Harvard Business Seminars - Case Method Teaching Seminar Part I, 2015
Rutgers University, New Brunswick, NJ

OL 4000 Course Authoring
Penn State University, World Campus

OL 2000 Effective Online Teaching
Penn State University, World Campus

Higher Education Teacher Certification Program (HETC), 2007
University of Delaware, Newark, Delaware

Awards & Recognition

Dan Rich Prize for Difference for Delawareans (Dissertation Prize), May 2011
Graduate Tuition Assistantship, 1988 - 1990, 2005 - 2007
Graduate Research Assistantship, 2001 - 2003
Junior Achievement Certificate of Accomplishment & Appreciation, 1994
Graduate Tuition Scholarship, 1988
Phi Alpha Theta 1988 (elected member - International Honor Society for History)

Professional Membership

Society for Human Resource Management (SHRM) 2015-Present
Association for Public Policy Analysis and Management (APPAM), 2011 - Present
American Society for Public Administration (ASPA), 2004 - Present
American Educational Research Association (AERA), 2004 - Present
Association for Supervision and Curriculum Development (ASCD), 2004 - Present

Community & Volunteer Activities

Family Services of Montgomery County, PA (Volunteer) 2012-Present
Tatnall Hornets (Assistant Football Coach), 2009 - 2014
Kennett Unionville Titans (Head Football Coach), 2006 - 2008
Albert Einstein Academy (Volunteer Board Member), 2007 - 2008
Pennsylvania National Guard (28th I.D./56 Brig) (Volunteer Trainer), 2006
George Washington/KPMG Case Competition, (Honorable Mention) 2002
New Castle County Republican Committee (Treasurer), 1994 - 1998
Christiana - Millcreek Republican Committee (Deputy Chairman), 1996 - 1998
New Castle County Equal Opportunity Commission (Member), 1995 - 1998
Ministry of Caring's Emmanuel Dining Room (PR/Communications Coordinator), 1993 - 1996
Junior Achievement of Delaware (Fundraising Campaign Coordinator), 1993 - 1994
Mendenhall Village Single Family Home Association (President), 1992 - 1994

References

Jeremy Plant, Ph. D.

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School of Public Affairs
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Penn State Distinguished Professor Emerita
1115 Stonegate Road
Hummelstown, PA 17036-9776
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Jeff Raffel, Ph. D.

University of Delaware
Charles P. Messick Professor - Emeritus
School of Public Policy and Administration
182B Graham Hall
Newark, DE 19716
Tel: 302-731-9548
raffel@udel.edu

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Maria Aristigueta, DPA.

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