

Glenn S. McGuigan, Ph.D.

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EXPERIENCE

Library Director (Head Librarian), 9/15--present

Reference Services Coordinator, 9/05—8/15

Business & Public Administration Reference Librarian, 9/00-4/16

Acting Co-Head (during director's sabbatical), 7/08-12/08

Penn State University Libraries, Penn State Harrisburg Library, Middletown, PA. Tenured faculty member at the rank of full Librarian and Affiliated Graduate Faculty of Public Administration, School of Public Affairs.

Responsible for overall library administration and services at the Harrisburg Library, including management of the library budget, supervision of librarians and staff, collection development, reference and instruction services, library facilities, coordination of information technology, outreach to the community, collaboration with University Libraries and campus administrators to meet strategic goals, assessment of library services, and coordination of development activities. Provide leadership in library administration as a student-centered and innovative leader. Work collaboratively with faculty and staff across the Penn State system. Engage in assessment of library services and oversight of the library budget.

Reference Librarian, 8/98-9/00

Penn State Abington, Abington, PA.

Faculty member at the rank of Assistant Librarian. Provide reference services. Conduct library instruction sessions. Select and purchase books, evaluate electronic resources and engage in other collection development activities. Serve on local and university-wide faculty committees. Assist in maintaining library Web pages. Engage in research for publication concerning library instruction, information literacy and related topics.

Reference Librarian, 1/98-8/98 (Full-Time/Temporary)

Jennie King Mellon Library, Chatham College, Pittsburgh, PA.

Provided reference services. Conducted library instruction sessions in an electronic classroom. Constructed and updated all library Web pages. Trained and supervised student employees and assisted in managing circulation services. Engaged in collection development activities.

Reference Librarian, 1/97-12/97 (One-Year Appointment)

Hunt Library, Carnegie Mellon University, Pittsburgh, PA

Liaison librarian to the English and Modern Languages departments.

Engaged in collection development. Provided reference services. Conducted library instruction sessions. Constructed and maintained library Web pages.

EDUCATION

Doctorate of Philosophy, Public Administration, December 2018

School of Public Affairs (NASPAA Accredited)

Penn State Harrisburg—Capital College

Middletown, Pennsylvania

Dissertation title: *Knowledge Dissemination in Public Administration: Measuring Academic Scholarship with Social Network Analyses of Scholarly Journal Citations in Public Administration and Related Fields*

Master of Business Administration, December 2005

School of Business Administration (AACSB Accredited)

Penn State Harrisburg—Capital College

Middletown, Pennsylvania

Master of Library Science, December 1996

School of Library and Information Science (ALA Accredited)

University of Pittsburgh

Pittsburgh, Pennsylvania

Bachelor of Arts, February 1994

Department of English

Minor in Italian language and literature

University of Massachusetts

Amherst, Massachusetts

Coursework, Italian Language, January-June 1990

University of Siena, School for Foreigners

Siena, Italy

LANGUAGES

Proficient in Italian.

ACADEMIC/ PROFESSIONAL MEMBERSHIPS

Association for Research Libraries (ARL), 2019- .

Visiting Program Officer, (VPO) for the Research Library Impact Framework Pilot Project for ARL for 2019-2021.

American Society for Public Administration (ASPA), 2010- .

Keystone State Chapter of ASPA, 2010- .

Keystone State Chapter Board of Directors, 2019- .

Central PA ASPA Awards Committee, 2019- .

Candidate for National Representative, District 2, 2018.

**ACADEMIC/
PROFESSIONAL MEMBERSHIPS (Continued)**

- American Library Association (ALA), 1995- .
Reference & User Services Association (RUSA), 2001- .
Business Reference & Services Section (BRASS), 2001- .
Business Reference Sources Committee, 2011-2015.
Publications Committee, 2011 - 2013.
Joint Committee to Labor Groups, 2002-2004.
- Association of College and Research Libraries (ACRL), 1998-2001.
College Libraries Section, 1998-2001.
Instruction Section, 1998-2001.
Research & Scholarship Committee, 1999-2001.
Western European Studies Section, 1998- 2001.
Membership Committee, 1999-2001
- Special Libraries Association (SLA), 2000-2010.
Business & Finance Division (SLABF), 2000- .
College & University Business Libraries Section (CUBL) of
SLABF, 2000- .
Section Chair of CUBL, 2005-2006.
Chair of Membership Committee, 2007-2008.
Central Pennsylvania/Philadelphia Chapter, 2000-2010.
President of the Central Pennsylvania Chapter, 2003-2004.
Executive Board Member, Philadelphia Chapter, 2008-2010.
- Phi Beta Kappa Honor Society, 1994- .
- Beta Gamma Sigma Honor Society, 2001- .

COURSES TAUGHT

International Travel Course to Italy: INART 001/499: ROME (Integrative Arts / Interdisciplinary Humanities: Western Tradition I). Three-credit-course co-taught with Humanities faculty. Activities include lecturing on modern Italy, constructing and correcting assignments, instructing students in basic Italian language, and coordinating and chaperoning class of students for one-week-trip to Rome, Italy (16-35 travelers). Penn State Harrisburg, spring semesters of 2007; 2009; 2011; 2013, and 2019.

PAPERS/PUBLICATIONS

Articles published in refereed journals.

McGuigan, G. S. The Transformation of the U.S. Government Publishing Office: A Strategic Analysis from an Intergovernmental Perspective. *Library Philosophy and Practice*. Paper 1466, Winter, 2016. Available online: <http://digitalcommons.unl.edu/libphilprac/1466>

McGuigan, Glenn S. The NIH Public Access Policy and Federally Funded Research: An Analysis of Problem Recognition and Agenda Setting. *The Journal of Academic Librarianship*, Volume 41, Number 1, 54-60, 2015. DOI:10.1016/j.acalib.2014.09.014.

McGuigan, Glenn S. Hateful metrics and the Bitterest Pill of Scholarly Publishing. *Prometheus: Critical Studies in Innovation*, Volume 31, Number 3, 249-256, 2013. DOI: 10.1080/08109028.2014.891711 (Invited)

McGuigan, Glenn S. "Addressing Change in Academic Libraries: A Review of Classical Organizational Theory and Implications for Academic Libraries." *Library Philosophy and Practice*, Paper 775, July 2012. Available online: <http://digitalcommons.unl.edu/libphilprac/755>

McGuigan, Glenn S. "Crisis of Professionalism in Public Services: Addressing Challenges to Librarianship from a Public Administration Perspective." *Library Review*, Volume 60, Number 7, p. 560-574, August 2011. (Article chosen as a "Highly Commended Award Winner" at the Emerald Literati Network Awards for Excellence 2011).

Crawford, Gregory A., and McGuigan, Glenn S. "An Exploratory Quantitative Analysis of Academic Library Services: An Examination of Performance Based Metrics." *Library Leadership and Management*, Volume 25, Number 3, 1-19, 2011.

McGuigan, Glenn S. & Russell, Robert D. "The Business of Academic Publishing: A Strategic Analysis of the Academic Journal Publishing Industry and Its Impact upon the Future of Scholarly Publishing." *E-JASL: The Electronic Journal of Academic and Special Librarianship*, Volume 9, Number 3, 2008. Available online: <http://southernlibrarianship.icaap.org/>.

McGuigan, Glenn S. "The MBA and Academic Business Librarians: More than Graduate Education for Subject Specialists." *Journal of Business & Finance Librarianship*, Volume 13, Number 3, p. 405-417, 2008.

Articles published in refereed journals (continued).

Crawford, Gregory A. and McGuigan, Glenn S. and Kephart, Debra M. "The Ownership of Presidential Campaign Biographies by Libraries: An Empirical Study." *Collection Building*, Volume 27, Number 3, p. 108-112, 2008.

McGuigan, Glenn S. "Publishing Perils in Academe: The Serials Crisis and the Economics of the Academic Journal Publishing Industry." *Journal of Business & Finance Librarianship*, Volume 10, Number 1, p. 13-26, 2004.

McGuigan, Glenn S. and Crawford, Gregory A. and Kubiske, Jessica L. "Accreditation and Library Collections: The Monographic Holdings of Academic Libraries that Support AACSB Accredited and Non-Accredited MBA Programs in the State of Pennsylvania, USA." *Collection Building*, Volume 23, Number 2, p. 78-86, 2004.

White, Gary W. and McGuigan, Glenn S. "Subject-Specific Policy Statements: A Rationale and Framework for Collection Development." *The Acquisitions Librarian*. Number 30, p. 15-32, 2003.

McGuigan, Glenn S. "Invisible Business Information: The Selection of Invisible Web Sites in Constructing Subject Pages for Business." *Collection Building*, Volume 22, Number 2, p. 68-74, 2003.

McGuigan, Glenn S. "Exorcising the Ghost from the Machine: Confronting the Obstacles to Critical-Thinking through Library Instruction." *Internet Reference Services Quarterly*, Volume 7, Number 3, p. 53-62, 2002.

McGuigan, Glenn S. "Business Research Platforms: Selected Academic Business Library Web Sites." *Journal of Business & Finance Librarianship*, Volume 8, Number 2, 2002, p. 55-62.

McGuigan, Glenn S. "The Common Sense of Customer Service: Employing Advice from the Trade and Popular Literature of Business to Interactions with Irate Patrons in Libraries." *The Reference Librarian*, April, Volume 36, Number 75/76, pp. 197-204, 2002.

McGuigan, Glenn S. "Databases vs. the Web: A Discussion of Teaching the Use of Electronic Resources in the Library Instruction Setting." *Internet Reference Services Quarterly*, Volume 6, Number 1, p. 39-47, 2001.

Essay published as a non-refereed essay in a scholarly journal.

McGuigan, Glenn S. Collection Management of Electronic Journals in Academic Libraries: Notes on Embracing Change in an Unstable Environment." *Library and Information Research*, Volume 32, Number 102, pp. 57-60, December 2008.

McGuigan, Glenn S. "When in Rome: A Rationale and Selection of Resources in International Business Etiquette and Intercultural Communication." Guest column in the *Alert Collector, Reference & User Services Quarterly*, Volume 41, Number 3, p. 220-227, 2002.

Editorships / Peer Reviewer.

Business subject editor for *Resources for College Libraries* co-published by Association for College Libraries (ACRL) *Choice Magazine* and American Library Association (ALA) Editions. Project is successor to *Books for College Libraries*, 3rd Edition (BCL3), a core collection of recommended titles for academic libraries. 1/05 to present.

Book reviewer, *Catholic Library World*. 1/12 to present.

Book review editor, *Journal of Business & Finance Librarianship*. 3/08 to 3/10.

Peer reviewer, *Journal of Business & Finance Librarianship*. 6/10 to present.

Articles published in trade publications.

Mross, E. L., & McGuigan, G. S. (Co-Author) (2016). The Necessity of NAICS: Industrial Classification as an Indexing Search Tool. *Academic BRASS*. Published by the Business Reference in Academic Libraries Committee, 11(2).
<http://www.ala.org/rusa/sections/brass/publications/academicbrass>

McGuigan, Glenn S. "Performance Measurement in Academic Libraries: A Discussion of the Use of the Balanced Scorecard." *Academic BRASS*, Volume 5, Number 2, Fall, 2010. Published by the ALA BRASS Business Reference in Academic Libraries Committee.
<http://www.ala.org/ala/mgrps/divs/rusa/sections/brass/brasspubs/academicbrass/academicbrass.cfm>

McGuigan, Glenn S. "Information Technology and Electronic Government: Benefits and Challenges to Public Administration." *The Information Technology Newsletter*, Volume 16, Number 2, p. 20-24, July-December, 2005.

Articles published in trade publications (continued).

McGuigan, Glenn S. "Marketing Library Services in a Digital Environment: Notes on Brand Identity, Differentiation, and Informational Asymmetry." *The Information Technology Newsletter*, Volume 15, Number 2, p. 1-3, July-December, 2004.

McGuigan, Glenn S. "Online Research as Competitive Intelligence: Notes on the Use of Electronic Library Resources in Business Education." *The Information Technology Newsletter*, Volume 14, Number 2, p. 15-17, July-December, 2003.

Research and Scholarship Committee of ACRL's Instruction Section. "Research Agenda for Library Instruction and Information Literacy." *College and Research Library News*, Volume 64, Number 2, p. 108-113, February 2003.

McGuigan, Glenn S. "The Evolution of Portable Electronic Books: Still a Work in Progress." *The Information Technology Newsletter*, Volume 13, Number 2, p. 25-27, July-December, 2002.

Chapters in books.

McGuigan, Glenn S. "Employment Vacancies." A chapter in *Help Wanted: Job and Career Information Resources*. Chicago, RUSA Occasional Papers, p. 38-43, Number 26, 2003.

McGuigan, Glenn S. "Business Research Platforms: Selected Academic Business Library Web Sites." A chapter in *The Core Business Web: A Guide to Key Information Resources*. Binghamton, NY, Haworth Information Press, 2003.

Papers presented at technical and professional meetings.

McGuigan, Glenn S, with co-author Göktuğ Morçöl. "Investigating the Network Structure of Public Administration Journals." Parallel paper session: Sociology of Science. The 39th Sunbelt Social Networks Conference of the International Network for Social Network Analysis (INSNA), June 23, 2019, Montreal, Quebec.

Papers presented at technical and professional meetings (continued).

McGuigan, Glenn S, with co-author Göktuğ Morçöl. "Using Ego-Network Analyses to Investigate the Isolation and Insularity of Public Administration as a Field with Journal Citation Metrics." Parallel paper session: Sociology of Science. The 39th Sunbelt Social Networks Conference of the International Network for Social Network Analysis (INSNA), June 23, 2019, Montreal, Quebec. (Paper Co-Author & Co-Presenter)

McGuigan, Glenn S, with co-author Göktuğ Morçöl. "Ego-network analysis applications in bibliographic research." United States Government General Accountability Office (GAO) Applied Research Division. Washington D.C., March 1, 2018. (Paper Co-Author & Co-Presenter)

McGuigan, Glenn S, with co-author Göktuğ Morçöl. "Investigating the Insularity and Isolation of Public Administration as a Field with Ego-Network Analyses of the Citations to and by its Prominent Journals," at the national conference of the American Society for Public Administration's 79th Annual Conference. Denver, CO, March 10, 2018. (Paper Co-Author & Co-Presenter)

McGuigan, Glenn S, with co-author Göktuğ Morçöl. "The Scholarly Journal Environment of Public Administration: Using Social Network Analysis to Measure Academic Research," at the national conference of American Society for Public Administration's 78th Annual Conference. Atlanta, GA, March 17, 2017. (Paper Co-Author & Co-Presenter)

McGuigan, Glenn S. "Presidential Libraries and Presidential Foundations: Enhancing the Relationship," at the Southeast Conference on Public Administration (SECOPA), a regional conference of the American Society for Public Administration. SECOPA 31st Annual Conference. University of North Carolina, Wilmington, NC, October 14, 2010.

McGuigan, Glenn S. "Academic Collections in a Time of Change" at the program entitled "Trends in Academic Business Librarianship" sponsored by the College and University Business Libraries Section (CUBL), a unit of the Business and Finance Division of the Special Libraries Association (SLA). SLA Annual Conference. Toronto, CA. June 7, 2005. (Paper Presenter & Moderator)

McGuigan, Glenn S. with co-presenter Michael Oppenheim. "Approaches to Library Instruction in Business" at the Business Librarianship 101 Workshop of the Business and Reference Services Section (BRASS), a unit of the American Library Association. American Library Association Midwinter-Conference. Philadelphia, PA. January 24, 2003. (Paper Co-Author & Co-Presenter)

McGuigan, Glenn S. with co-presenter Gary White. "Unearthing the Invisible Web for Business Information" at the Discussion Group Meeting of the

Papers presented at technical and professional meetings (continued).

Business and Reference Services Section (BRASS), a unit of the American Library Association. American Library Association Midwinter-Conference. New Orleans, LA. January 20, 2002. (Paper Co-Author & Co-Presenter)
Available:
<http://www.ala.org/ala/rusa/rusaourassoc/rusasections/brass/brassprotocols/brasspres/invisibleweb.htm>

McGuigan, Glenn S. "Business Statistics Available on the Web" with co-presenter Gary White at the Central Pennsylvania Chapter of the Special Libraries Association Fall Meeting. University Park, PA. October 17, 2001. (Paper Co-Author & Co-Presenter)

McGuigan, Glenn S. "Critical Thinking and the Business Student: Encouraging the Effective Retrieval and Use of Electronic Information" at the Pennsylvania Association for Educational Communication and Technology (PAECT), 38th Annual Conference. Hershey, PA. November 21, 2000. (Paper Author & Presenter)

McGuigan, Glenn S. "Envisaging the Web: Fostering Critical Thinking Skills of the First-Year Student in the Library Instruction Setting" at Literacy for the Infolenium, the 29th Annual Workshop on Instruction in Library Use (WILU), sponsored by the University of Western Ontario. London, Ontario, May 8-10, 2000. (Paper Author & Presenter)

McGuigan, Glenn S. "Taking the Ghost Out of the Machine: Addressing the Challenges of Critical Thinking in the Electronic Milieu" at the Pennsylvania Association for Educational Communication and Technology (PAECT), 37th Annual Conference. Hershey, PA. November 21, 1999. (Paper Author & Presenter)

McGuigan, Glenn S. "Information Literacy and the First-Year Student: An Academic Librarian's Perspective" at the Pennsylvania Association of Two Year Colleges' 56th annual conference. Pittsburgh, PA. April 8, 1999. (Paper Author & Presenter)

Program moderator.

“Colloquium on Internationalization and Spirituality in the Academic Environment: A Campus View with the Penn State University Libraries.” Sponsored by the University Libraries and Penn State Harrisburg. Middletown, PA. June 1, 2018. (Program organizer and moderator)

“Interdisciplinary Perspectives at Work: How does Interdisciplinary Work Impact Academic Research and Librarianship? A Colloquium Featuring Teaching Faculty and Library Faculty from Penn State Harrisburg and the Penn State University Libraries.” Sponsored by the University Libraries and Penn State Harrisburg. Middletown, PA. October 28, 2016. (Program organizer and moderator)

“Trends in Electronic Government: A Library and Information Center Perspective,” a panel featuring government information specialists from Franklin & Marshall College, Pennsylvania Historical & Museum Commission, West Chester University, and Penn State University. Sponsored by the Philadelphia Chapter of the Special Libraries Association. Middletown, PA. July 31, 2009. (Program organizer and moderator)

“Interdisciplinary Perspectives at Work: How does Interdisciplinary Work Impact Academic Research and Librarianship? A Colloquium Featuring Teaching Faculty and Library Faculty from Penn State Harrisburg and the Penn State University Libraries.” Sponsored by the Commonwealth Campus Libraries, the Penn State Harrisburg Office for Research and Graduate Studies, and the Penn State Harrisburg Library. Middletown, PA. November 7, 2008. (Program organizer and moderator)

“Trends in Academic Business Librarianship,” a panel presentation featuring speakers from the City University of New York, the University of Florida, and Penn State University Park. Sponsored by CUBL, a unit of the Business and Finance Division of SLA. SLA Annual Conference. Baltimore, MD. June 13, 2006. (Program moderator)

“Trends in Academic Business Librarianship,” a panel presentation featuring speakers from Penn State University Park, and Penn State Harrisburg. Sponsored by CUBL, a unit of the Business and Finance Division of SLA. SLA Annual Conference. Toronto, CA. June 7, 2005. (Paper presenter, introduced speakers and moderated the program)

“You Can Search What You Can’t See,” a presentation on the “Invisible Web” featuring Internet Consultant and Author Gary Price. Sponsored by the College & University Business Librarians Roundtable of the Business & Finance Division of the Special Libraries Association. SLA Annual Conference, Los Angeles, CA. June 12, 2002. (Introduced speaker & moderated the program).

Invited lectures.

“The Structure and Packaging of Business Information” to the Special Libraries Association Student Chapter of Clarion University. Advised by Prof. James Buchanan, Department of Library Science, Clarion University. Harrisburg, PA. November 23, 2002. (Lecturer)

“Electronic Business Resources: The Search for Industry Information” to the Capital Area Law Librarians. CALL Fall Speaker Program. Harrisburg, PA. November 15, 2001. (Lecturer)

“Business Resources and Services in Academic Libraries” to a graduate class, Information Sources and Services (LS 500, Prof. Gregory Crawford), offered through the Dixon Center, Department of Library Science, Clarion University. Harrisburg, PA. June 2, 2001. (Lecturer)

“The Vocation of Academic Reference Librarianship: An Overview of the Daily Responsibilities and Duties of the Profession” to a graduate class, Basic Information Sources (LIS 17:610:531, Prof. Mark Winston), at the School of Information, Communication and Library Studies, Rutgers University. New Brunswick, NJ. July 16, 1999. (Lecturer)

“Reference Activity and Library Instruction: Tips for Effective Communication about Electronic Resources” to a graduate class Basic Information Sources (LIS 17:610:531, Prof. Mark Winston), at the School of Information, Communication and Library Studies, Rutgers University. New Brunswick, NJ. October 27, 1999. (Lecturer)

Book reviews.

Catholic Library World, Vol. 89, No. 1. pp. 64-65, September 2018. Textbooks in Academic Libraries: Selection, Circulation, and Assessment edited by Chris Diaz. ALA Editions. 2017.

Catholic Library World, Vol. 87, No. 1. pp. 56-57, September 2016. Shared Collections: Collaborative Stewardship edited by Dawn Hale. ALA Editions. 2016.

Catholic Library World, Vol. 85, No. 4. pp. 284-285, June 2015. Library Consortia: Models for Collaboration and Sustainability by Valerie Horton and Greg Pronevitz. ALA Editions. 2015.

Catholic Library World, Vol. 85, No. 1. pp. 54-55, September 2014. Library and Information Science: A Guide to Key Sources by Michael F. Bemis. ALA Editions. 2014.

Book reviews (continued).

Reference & User Services Quarterly, 54(2). 60-61, January 2014. Business Scandals, Corruption, and Reform: An Encyclopedia by Gary Giroux. Santa Barbara, CA: Greenwood, 2013.

Reference & User Services Quarterly, 53(2), December 2013. Managing Diversity in today's Workplace. By Michelle A. Paludi. Santa Barbara, CA: ABC CLIO, 2012. 4 volumes.

Catholic Library World. Vol 84, No. 3, p. 210. Say it with Data: A Concise Guide to Making Your Case and Getting Results. Priscille Dando. ALA Editions, 2014.

Catholic Library World. Vol 82, No. 4. The Real Change-Makers: Why Government is Not the Problem or the Solution. Brown, David Warfield. Santa Barbara: Praeger/ABC CLIO, 2012.

American Reference Books Annual. Vol. 41, 2010, Entry 901, p. 405-406. *Schaum's Outline of Italian Grammar, 3rd Edition*. Germano, Joseph, E., and Conrad J. Schmitt. New York, McGraw-Hill, 2007.

American Reference Books Annual. Vol. 40, 2009, Entry 899, p. 411-12. *Oxford Color Italian Dictionary Plus*. New York, Oxford University Press, 2007.

American Reference Books Annual. Vol. 40, 2009, Entry 900, p. 412. *Oxford-Paravia Italian Dictionary, 2nd Edition*. New York, Oxford University Press, 2007.

American Reference Books Annual. Vol. 39, 2008, Entry 124, p. 58. *Historical Dictionary of Modern Italy, 2nd Edition*. Gilbert, Mark, F., and Robert Nilsson Lanham, Md., Scarecrow, 2007. (European Historical Dictionaries, no.58).

American Reference Books Annual. Vol. 38, 2007, Entry 474, p. 228-229. *World Police Encyclopedia*. Dilip K. Das, ed. New York, Routledge/Taylor & Francis Group, 2006.

American Reference Books Annual. Vol. 37, 2006, Entry 105, p. 49. *Culture and Customs of Italy*. Killinger, Charles. Westport Conn., Facts Greenwood Press, 2005.

American Reference Books Annual. Vol. 36, 2005, Entry 567, p. 274. *The Encyclopedia of High-Tech Crime and Crime-Fighting*. Newton, Michael. New York, Facts on File, 2004.

American Reference Books Annual. Vol. 36, 2005, Entry 632, p. 307-308. *Understanding Information Systems: What They Do and Why We Need Them*. Ratzan, Lee. Chicago, American Library Association, 2004.

Book reviews (continued).

American Reference Books Annual. Vol. 36, 2005, Entry 635, p. 309-310. *Library Web Sites: Creating Online Collections and Services*. Wilson, Paula A. Chicago, American Library Association, 2004.

American Reference Books Annual. Vol. 36, 2005, Entry 689, p. 336. *Government Research Directory*. Batten, Donna, ed. Farmington Hills, Mich, Gale, 2004.

American Reference Books Annual. Vol. 35, 2004, Entry 649, p. 303. *The Accidental Systems Librarian*. Gordon, Rachel Singer. Medford, N.J., Information Today, 2003.

American Reference Books Annual. Vol. 35, 2004, Entry 166, p. 78. *American Manufacturers Directory*. Omaha, Nebr., American Business Directories/Info USA, 2003 ed.

American Reference Books Annual. Vol. 35, 2004, Entry 661, p. 309. *E-Serials: Publishers, Libraries, Users, and Standards*. Wayne Jones, ed. Binghamton, N.Y., Haworth Press, 2003.

American Reference Books Annual. Vol. 35, 2004, Entry 658, p. 307-308. *Time Management, Planning, and Prioritization for Librarians*. Siess, Judith A. Lanham, MD., Scarecrow, 2002.

American Reference Books Annual. Vol. 35, 2004, Entry 895, p. 422. *The Video Source Book: A Guide to Programs Currently Available on Video....30th ed.* Farmington Hills, Mich., Gale, 2003.

American Reference Books Annual. Vol. 34, 2003, Entry 1311, pp. 603-604. *Thomas Food & Beverage Market Place, 2002/03*. 2nd Edition, Millerton, MY, Grey House Publishing, 2002.

American Reference Books Annual. Vol. 34, 2003, Entry 180, pp. 79-80. *Major Information Technology Companies of the World 2002*. 4th Edition, Farmington Hills, Mich, Gale, 2002.

American Reference Books Annual. Vol. 34, 2003, Entry 189, pp. 83-84. *Almanac of Business and Industrial Financial Ratios, 2002*. 33d ed. Leo Troy. Paramus, N.J., Prentice Hall, 2002.

American Reference Books Annual. Vol. 34, 2003, Entry 184, p. 81. *How Products Are Made: An Illustrated Guide to Product Manufacturing*. Volume 6 & Volume 7. Jacqueline L. Longe, ed. Farmington Hills, Mich., Gale, 2001.

Book reviews (continued).

American Reference Books Annual. Vol. 34, 2003, Entry 151, pp. 67-68. *Hoover's MasterList of Major U.S. Companies 2002: The Facts You Need on More Than 5,200 Leading Public and Private Enterprises*. Austin, Tex., Hoover's 2001.

American Reference Books Annual. Vol. 32, 2001, Entry 306, p. 145. Moliterno, Gino, ed. *Encyclopedia of Contemporary Italian Culture*. London and New York, Routledge, 2000.

American Reference Books Annual. Vol. 31, 2000, Entry 460, p. 217. Gilbert, Mark, F., and Robert Nilsson. *Historical Dictionary of Modern Italy*. Lanham, Md., Scarecrow, 1999. (European Historical Dictionaries, no.34).

SELECTED FACULTY COMMITTEES AND TASK FORCES

Capital College Libraries Strategic Planning Implementation Evaluation Report Group. (Chair) (2004)

Capital College Senate Libraries Committee. (2001-2007) (Chair, 2005-2007)

Penn State Harrisburg Campus Operations Committee. (Ex-officio) (2019-)

Penn State Harrisburg Academic Council. (2015-)

Penn Stat Harrisburg Executive Committee (2015-)

Penn State Harrisburg Exit Interview Officer. (2011)

Penn State Harrisburg Faculty Senate. (2009-2013)

Penn State Harrisburg Graduate Committee. (2012-2015)

Penn State Harrisburg Graduate Program Review Committee. (Chair) (2019)

Penn State Harrisburg Honors Faculty Advisory Committee. (2005-2010)

Penn State Harrisburg Information Systems, Technology and Library Committee (Ex Officio, 2015-2019) (Committee merged into Campus Operations Committee)

Penn State Harrisburg International and Intercultural Affairs Committee. (2007-2009)

Penn State Harrisburg Library Search Committee for Humanities Reference Librarian. (Chair) (2006)

Penn State Harrisburg Library Search Committee for Information Resources and Services Support Assistant 3. (Chair) (2013)

Penn State Harrisburg Library Strategic Planning Team. (Chair) (2007)

Penn State Harrisburg School of Public Affairs Search Committee for Director of the School (2014-2015)

Penn State Harrisburg School of Public Affairs Search Committee for Instructor of Public Administration (2010-2011)

Penn State Harrisburg Student Affairs Committee. (Faculty Senate Liaison) (2010-) (Chair, 2013-2015)

SELECTED FACULTY COMMITTEES AND TASK FORCES (continued)

University Libraries Assessment and Metrics Council. (2013-2015)

University Libraries Dean's Library Council. (2015-)

University Libraries Faculty Organization (LFO) Curricular and Instructional Affairs Committee (2000-2002/2002-2004)

University Libraries Faculty Organization (LFO) Research Committee (2011-2013) (Chair, 2012-2013)

University Libraries Library Assessment and Metrics Council. (2014-)

University Libraries (College-Level) Promotion and Tenure Committee. (2008-2009) & (2012-2013)

University Libraries Review Committee for Promotion at the First Level. (2016; 2018)

University Libraries Review Committee for Promotion at the Second Level. (Chair) (2013-2014; 2019)

University Libraries Review Committee for Promotion at the Second Level to Full. (2019)

University Libraries Margaret Knoll Spangler Oliver Libraries Award Selection Committee. (Chair) (2004)

University Libraries Marketing Steering Team. (2005-2007)

University Libraries Promotion and Tenure Review Committee for the Campus College Libraries. (2004-05)

University Libraries Special Promotion and Tenure Review Committee for the University Libraries. (2013)

University Libraries Search Committee for Business and Public Administration Reference Librarian. (Chair) 2016.

University Libraries Search Committee for Reference and Instruction Librarian. (Chair) 2016-2017

References available upon request

