Applied Clinical Psychology Program Clinical Experience Manual *Practicum and Internship* 2011-2013



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This publication is for informational purposes only and is not binding on The Pennsylvania State University.

INTRODUCTION

As part of the master's degree requirements, Applied Clinical Psychology students are required to take PSYC 595A *Clinical Practicum* and PSYC 595B *Clinical Internship*. Clinical practicum and internship are, respectively, beginning-level and advanced-level courses in which students obtain clinical field experience in an external placement (i.e., a setting distinct from Penn State University). Both practicum and internship involve working in a clinical setting that provides counseling, behavioral, psychoeducational, or other professional psychological services in exchange for academic credit, training, and supervision from the agency. Practicum and internship settings vary widely and include settings such as private and state hospitals, clinical practices, community organizations, schools, prisons, and businesses.

PSYC 595A *Clinical Practicum* is the first supervised clinical experience in the program. It represents the first 100 hours of an external placement, with close supervision both at the practicum site and in regular class meetings. To build on the practicum experience, PSYC 595B *Clinical Internship* provides more in-depth training that requires integration of the theoretical and applied knowledge and skills acquired during your graduate study. Among the types of work that you might be exposed to on practicum and internship placements are psychotherapy, psychological and neuropsychological assessment, prevention, clinical health, and other types of interventions.

With regard to master's degree and state licensure requirements, Applied Clinical Psychology students are required to complete one credit of PSYC 595A *Clinical Practicum,* representing a minimum of 100 hours of clinical experience. As with other academic courses, students must formally register for PSYC 595A, and all other academic policies, rules, and procedures also apply. In addition to the 100 hours of practicum, a minimum of 600 hours of supervised internship experience is required by the Commonwealth of

Pennsylvania for master's-level licensing of mental health professionals. Those 600 hours are completed through enrollment in PSYC 595B *Clinical Internship*. As with the practicum, each academic credit represents a minimum of 100 hours of supervised clinical experience, and is supported by regular class meetings. Therefore, students are required to complete 6 credits of PSYC 595B *Clinical Internship, which ideally is spread out over the course of one calendar year (e.g., 2 credits per semester).*

Although interns are typically not paid, both practicum and internship can be taken for academic credit even if students also receive financial compensation for their clinical work. Students cannot, however, complete their internship in a setting where they have already worked or interned unless they demonstrate to the instructor who will be serving as the Faculty Supervisor that the present internship will entail increased responsibilities over their previous experience. In order to earn academic credit, the student must learn something new and continue to build on her or his skills.

Internships are not intended to be job pre-placements. They are, however, an important step in your professional development, and they can lead to employment opportunities at the internship site or in similar settings. Internships are also a good source of professional references, so it is in your best interest to make a favorable impression.

ACADEMIC PREREQUISITES

In order to register for Clinical Practicum (PSYC 595A), you must have satisfactorily completed the prerequisites required for the course, which are PSYC 500 *Ethics and Professional Practice in Psychology and Counseling*, PSYC 517 *Psychopathology*, PSYC 518 *Interviewing and Counseling* and PSYC 519 *Psychotherapy*. Successful completion of one-credit of PSYC 595A, with a grade of B or higher, is required in order to obtain permission to enroll in PSYC 595B *Clinical Internship*. Please note that PSYC 595A *Clinical Practicum* is a fall course. You must take *Clinical Practicum* in the fall after

completing PSYC 519 *Psychotherapy* or wait a full year to take it. PSYC 595B *Clinical Internship* will be offered each semester in which there is sufficient enrollment. Please do not wait for the last minute to register for either of those classes.

TIME REQUIREMENTS AND CREDIT ALLOCATION

Each practicum or internship credit requires a total of 100 hours of work with the internship agency over the course of the semester. This is equivalent to approximately seven hours per week over a 15-week semester per academic credit, or an average of 20 hours per week for a three-credit placement (300 hours total). Depending on your interests and needs, you can complete all practicum and internship credits at one site or you can allocate them among two or more settings.

To manage the internship credits, many students ideally complete 2-credits of internship a semester, spreading the experience over a calendar year. You should discuss how many credits would work best for you with your academic advisor and with the faculty supervising the practicum or internship classes. You can allocate your credits of clinical work any way that you like as long as you have the permission of your advisor and the Faculty Supervisor. Give careful thought to how much time you can devote to your internship in a given semester and make sure that you do not register for more credits than you can realistically complete.

DOCUMENTATION FOR LICENSURE

You must be able to document your hours of supervised clinical experience when applying for licensure. Towards this end, have your Site Supervisor complete a Certification of Clinical Practicum or Internship form, samples of which can be found at the back of the present handbook and on line at the following url -

http://hbg.psu.edu/departments/bsed/psy/handbooks.htm (note: please click on the link for the "Applied Clinical Psychology Practicum/Internship Handbook"). Because the nature of

the required documentation may change, it is prudent to check with the State Board about your individual situation. Make sure to share this information with both the Faculty and the Site Supervisor.

ARRANGING YOUR CLINICAL PLACEMENT

Because of the importance of the clinical experience for your professional development, you should begin to discuss your needs and interests with your advisor early in your academic career. To ensure the best possible match between what you are looking for and the qualities of the agency, site selection should be an ongoing process.

In order to register for either PSYC 595A or PSYC 595B, you must have written permission from the Faculty Supervisor (i.e., course instructor) for the semester in which you plan to enroll. Therefore, it is important that you talk with the Faculty Supervisor as early in the prior semester as possible. In addition, early preparation is advisable so that you can obtain necessary information from the Faculty Supervisor, have time to obtain liability insurance, and arrange for an appropriate placement. For example, to secure either a fall or a summer placement, the preparation work needs to be done early in the previous spring semester.

Liability Insurance

Professional liability insurance is required of all clinical experiences, and documentation of coverage is required before you will be allowed to register or have any direct contact with clients. This professional liability insurance is provided for graduate students at a reduced cost, and is often referred to "student liability insurance." For instance, this insurance is available through the American Psychological Association (APA) Insurance Trust to Student Affiliates of APA at a cost of approximately \$17 to \$35 for \$200,000 to \$3,000,000 of one-year coverage. (Applications for APA Student Affiliate status can be obtained from APA at (800) 374-2721 or membership@apa.org, and carries

a fee of \$54). Insurance information is available through the APA Insurance Trust at (800) 477-1200, or (800) 852-9987, or their website: <u>http://www.apait.org/apait/</u>. To ensure coverage by the start of your internship, your application to the APA Insurance Trust should be submitted by the middle of the semester prior to when you plan to begin (note: it can take 2 to 3 months for the paperwork to be processed). Professional liability insurance for students can also be obtained through many other private carriers. We cannot provide professional services training or be otherwise involved with your clinical placement without documentation of this liability insurance.

Selecting Your Clinical Placement

It is your responsibility to arrange for an appropriate clinical placement in consultation with the Faculty Supervisor. To assist you, a list of approved graduate clinical sites is presented in Appendix A. Contact persons are noted, where available. However, because agency staff often change, the current contact for a setting might be different than that listed.

Arrangements can be made to complete your clinical work at a site that is not included in Appendix A as long as the site provides appropriate clinical and/or counseling experience, agrees to the policies discussed below, and is approved by the Faculty Supervisor. Please ensure that your site supervisor has the appropriate qualifications to supervise your work. In particular, the state licensing board of the Commonwealth of Pennsylvania mandates that all supervisors meet training and experience requirements. Specifically, state regulations mandate that clinical work must be supervised by a licensed psychologist, a licensed psychiatrist, a licensed professional counselor, or a licensed social worker and the supervisor must have 5 years of experience within the past 10 years in her or his respective field.

Whatever setting you choose, it should provide you with the opportunity to develop the knowledge and skills that you will need to be successful in your professional career. Good sources of information about possible internship sites include personal contacts, lists of human service agencies from the telephone book and the web, Psychology faculty, and other students. Because it is often helpful to know about other students' experiences at a particular site, a compilation of student evaluations of clinical placements is available from the Psychology staff assistant, Mary Ann Sim (email: mus19@psu.edu; phone: 717/948-6034). Of course, students' experiences and perceptions might vary. Nevertheless, student evaluations can be a valuable resource for narrowing your placement options.

Make sure that you are familiar with the information in this manual before you begin contacting potential practica or internship sites. When you do contact an agency, explain that you are a clinical psychology master's student who is seeking a practicum and/or internship placement, and ask to speak to the person who coordinates the site's internships. When you talk with this individual, make sure that you explain both your personal goals and the clinical experience policies discussed below.

Prospective clinical sites will usually want to interview you, and it is also in your best interest to visit a site before you commit to it. In many ways, interviews for placements are like job interviews, and the same strategies and cautions apply. Make sure to dress appropriately, act in a professional manner, and bring along a copy of your resume that describes your skills and accomplishments.

Time Line

To ensure that the clinical experience progresses as smoothly as possible for everybody involved, it is essential that you adhere to the following time line:

Task(s)	Time Frame
Discussion of practicum / internship needs and interests with advisor	Ongoing

Consultation with the Faculty Supervisor for the semester in which you plan to enroll	As early in the prior semester as possible
Site contacts and site interviews	By the end of May for Fall placements; by the end of October for Spring placements; by the end of February for Summer placements
Site selection	By the end of June for Fall placements; by the end of November for Spring placements; by the end of March for Summer placements
Approval of placement by Faculty Supervisor	By the end of the prior semester
Application for professional liability insurance	By the middle of the prior semester
Documentation of professional liability insurance	Before registering for PSYC 595A or PSYC 595B

Required Documentation

All clinical placements must be approved by the Faculty Supervisor prior to the start of the semester in which they will occur, and the proof of liability insurance, and other various forms, must be completed and returned to the Faculty Supervisor before you will be allowed to register or begin your clinical work (i.e., <u>Approval to Register for PSYC 595A</u> or <u>PSYC 595B Form</u>, <u>Specific Practicum / Internship Responsibilities Agreement</u>, <u>General</u> <u>Practicum / Internship Responsibilities Agreement</u>). Samples of these forms, as well as others that you will need to fulfill your internship requirements, can be found in the back of the present manual (see Appendx B for Practicum forms and Appendix C for Internship forms) as well as on our web site at <u>http://www.hbg.psu.edu/bsed/psy/index.htm</u>, by clicking the link for "Program Forms" or the link for "Handbooks" and then selecting the link for the "Applied Clinical Psychology Practicum/Internship Handbook." Make sure to keep copies of the completed forms for your records and to also provide copies for the Site Supervisor.

PRACTICUM AND INTERNSHIP POLICIES

Student Responsibilities

Practicum students and interns are expected to provide high-quality services to the best of their ability and to conduct themselves in a professional manner. An important aspect of professional behavior that is often overlooked by students is dress. In general, a neat and professional appearance is recommended. A good general rule is to dress in a manner similar to one's coworkers or immediate supervisor. If in doubt (such as when performing outreach rather than facility-based work), make sure to inquire about appropriate attire.

It is imperative that students keep all scheduled clinical and supervision hours, or that they notify the Site Supervisor in a timely manner if they are unable to do so. Arriving late or leaving early is to be avoided. Scheduled times and responsibilities with assigned individuals or groups must be met without fail, and neglecting to do so is cause for the placement to be immediately terminated and for you to receive a failing grade for PSYC 595A or PSYC 595B.

Make sure that you familiarize yourself with the agency's theoretical orientation and goals and that you consult with the Site Supervisor about the nature of your responsibilities at the start of the placement and at appropriate points throughout the semester. Also make sure to familiarize yourself with the background and treatment plan for all clients with whom you will be working. Under no circumstances are students to have <u>any</u> involvement with the administration of medication of any kind, regardless of the general policy of the clinical site.

You should carefully think through and systematically plan any therapeutic, counseling, or assessment services that you are asked to provide. When doing so, make sure to both consider the formal knowledge that you have acquired from course work (e.g.,

the validity and applicability of various approaches and instruments) and to seek input from the site staff. As needed, refer to the relevant professional literature, study any specialized materials that might be available at the internship site, and/or seek appropriate training from your Site Supervisor.

Practicum students and interns must adhere to the most recent version of APA's <u>Ethical Principles of Psychologists and Code of Conduct</u>, as revised for 2003, as well as to any regulations specific to the internship site. Make sure that you familiarize yourself with all applicable ethical standards, policies, and procedures, as ignorance is no excuse for professional misconduct. Copies of the APA principles can be downloaded from the APA website at <u>www.apa.org.</u>

Several ethical issues are so basic, but nonetheless, they warrant mention: The guiding principle behind any decisions or behavior should always be the well-being and welfare of the client. It is also crucial that students ensure the confidentiality of all client information and records. Thus, no personal (e.g., name or background) or clinical (e.g., diagnosis or treatment plan) information of any type can be released without a client's written consent, and any information released will be done by the staff at the site rather than the student. Lastly, dual relationships with clients and staff must be avoided (e.g., dating, significant friendships, or similar intimacies).

Violation of these or other ethical principles can lead to legal action against you, and a failing grade for the course. Thus, make sure that you review any site-specific regulations with the Site Supervisor. If a significant ethical question arises, immediately consult with both the Site and the Faculty Supervisors.

Agency Responsibilities

The agency is responsible for providing the student with supervised clinical and/or counseling experience. Supervision will ideally be provided by a licensed Ph.D.-, Psy.D.-,

or master's-level psychologist, but supervision by the following professionals is also permitted by the State Board: a licensed psychiatrist, a licensed professional counselor, or a licensed social worker. Unless clinical circumstances indicate otherwise, the Site Supervisor should directly or indirectly (i.e., via audiotape or videotape) supervise all clinical and counseling services provided by the intern. The Site Supervisor is also expected to review all records from the student's clinical/counseling sessions and to meet with the student on a regular basis to discuss progress and to plan any follow-up. At least one hour of face-to-face individual supervision must be provided by the clinical site each week. As warranted, additional consultation should also be provided in a timely manner.

The Site Supervisor is expected to conduct performance and skills evaluations midway through and at the end of the semester. A sample <u>Clinical Performance Evaluation</u> form as well as a sample <u>Formative Skills Evaluation</u> form is located under the appropriate appendix at the back of this handbook and at our web site. These evaluations differ in both their content and their purpose. Whereas the former assess various aspects of clinical performance, the latter focuses on specific clinical skills but both are valuable for identifying clinical areas that are in need of work.

The Site Supervisor is also responsible for completing the mid-semester and final Performance Evaluation forms and returning them to the Faculty Supervisor by the indicated dates. The student is responsible for providing stamped, addressed envelopes for this purpose.

Joint Responsibilities

The student and the Site Supervisor should jointly determine a mutually agreeable schedule for completing the required clinical hours. Both parties also bear responsibility for assuring that the student is familiar with all relevant agency regulations, policies, and

procedures and for communicating any problems or concerns to one another and to the Faculty Supervisor in a timely manner.

ACADEMIC REQUIREMENTS AND EVALUATION

The Faculty Supervisor will provide you with a course syllabus. As with any other course, she or he will stipulate meeting times, course requirements, due dates, grading criteria, and the like. Although the specifics will differ depending on the Faculty Supervisor, some common academic clinical requirements are discussed below. Be sure to verify the specific expectations and methods of evaluation for your section of PSYC 595A or PSYC 595B at the start of the semester.

<u>Meetings</u>

Regarding the academic portion of the course, practicum students and interns are expected to attend and to be prepared for any scheduled group or individual meetings. These will be used to review ethical principles, professional standards, course expectations, progress in the placement, etc. As with other classes, group and individual meetings will be held on campus unless you are explicitly informed otherwise.

Written Work

All assigned written work must be completed as scheduled or any penalties noted in the course syllabus will be imposed. All students must document their clinical progress in an internship or practicum log, which typically includes daily descriptions of clinical activities and daily and cumulative records of internship / practicum hours, hours of client contact, and hours of supervision. Additional written work might include updated lists of internship / practicum goals, your impressions of the clinical experience, etc.

<u>Grading</u>

Although the specific nature and weighting of evaluation criteria will differ depending on the Faculty Supervisor, mid-semester and final Clinical Performance Evaluations by the

Site Supervisor will contribute heavily to your grade in PSYC 595A or PSYC 595B. Midsemester evaluations also alert you to any changes that you should make to be more effective in your work. The Faculty Supervisor might also consider other factors when assigning course grades (e.g., attendance at meetings, completeness and clarity of internship logs, quality of any additional written work or class presentations). Neglecting to meet at scheduled times and complete work with assigned individuals or groups is cause for the placement to be immediately terminated and for you to fail the course.

If you have not completed your clinical hours and all other practicum / internship requirements by the end of the semester, you will be assigned a course grade of "DF," which represents a "deferred grade." This incomplete or deferred grade will be changed to a passing letter grade once you have finished all of your internship work, which must be during the first 9 weeks of the next semester. Otherwise, the grade will automatically become an "F," which means that you have failed the course. Keep this in mind when deciding how many credits to register for in a given semester. Do not attempt more hours that you can reasonably complete.

Formative Skills Evaluations

Given the professional nature of the experience, students should try to demonstrate solid clinical skills from the start, but are provided an opportunity to remediate weaknesses identified in the Formative Skills Evaluations. Therefore, Formative Skills Evaluations will typically not contribute to your final grade. However, the Faculty Supervisor reserves the right to consider these under special circumstances. For instance, you will be assigned a failing grade if the Formative Skills Evaluation indicates such a lack of skills that the clinical placement must be terminated.

Evaluation of Clinical Placement

You will not be assigned a grade for PSYC 595A or PSYC 595B until you have completed and returned a <u>Student Evaluation of Clinical Placement</u> form to the Faculty Supervisor. A sample of this form can be found at the back of this handbook or as previously mentioned at our web site. So that you can give the most informed evaluation possible, please do not submit the Student Evaluation form until you have completed all of your work with the agency. Your evaluation will be added to those of other students, and made available to future students as an aid for selecting their placement sites.

APPENDIX A

Approved Graduate Clinical Placement Sites

NOTE: Staffing frequently changes at many agencies. It is your responsibility to confirm that a potential site supervisor is appropriately licensed to meet state requirements for supervision

Acadia 1871 Olde Homestead Lane Lancaster, PA 17601 Contact: Dixon Miller 394-3466

Adams-Hanover Counseling Services 625 West Elm Avenue Hanover, PA 17331 Contact: Dr. Elizabeth Rostek 632-4900

Adams-Hanover Counseling Services 5351 C. Jaycee Avenue Suite 1 Harrisburg, PA 17112 Contact: Dr. Michael Kinney, Elspeth Shumway Williams or Paul Mazeroff 657-2080

Berks Counseling Center 35 N. 6th Street 2nd Floor Reading, PA 19601 Contact: John Lichtenwalner 610/373-4281 or Andrew Urban 610/898-1587

Boys & Girls Club 1227 Berry Hill Street Harrisburg, PA 17104 Contact: Kelly Johnson 232-3268

Camp Curtin YMCA 2135 N 6th Street Harrisburg, PA 17110 Contact: Joseph Summers 234-7058 Camp Hill State Correctional Institution Camp Hill, PA Contact: A. Shenk or A. Priellie

Capital Area Head Start 3700 Vartan Way Harrisburg, PA 17110 541-1795

Catholic Charities Capital Region Office 223 North Street Harrisburg, PA 17101 Contact: Larry Belmont 533-7978

Children's Play Room 99 S. Cameron Street Harrisburg, PA 17110 782-4313

Dauphin County Crisis Intervention 25 S. Front Street Harrisburg, PA 17101 Contact: G. Danpo 232-7511

Dauphin County Counseling Center Harrisburg Office: 232-8761 Millersburg Office: 896-8091

Dauphin County MH/MR Case Management 100 N. Cameron Street Harrisburg, PA 17101 232-8761 Dauphin County Office of Drug and Alcohol 25 S. Front Street Harrisburg, PA 17101 Contact: Jeff Garbel 255-2984

Dauphin County Prison 501 Mall Road Harrisburg, PA 17111 Contact: John Addison 558-1100, ext. 3202

Dauphin County Public Defender's Offiice Veterans Memorial Building 112 Market Street, 6th Floor Harrisburg, PA 17101 Contact: Mary Beth Price 255-2746

Delta Housing 2003 N. 2nd Street Harrisburg, PA 232-2970 Psychosocial housing program

Early Intervention Program, Inc. 3600 Vartan Way Harrisburg, PA 17110 Contact: Carole Dunkle or Sherre Siefert 541-4990

Epilepsy Resource Center of Central PA 900 S. Arlington Avenue Harrisburg, PA 17109 Contact: Donna Dmitrovic 541-0301

Families Program Stevens Community Mental Health Center Carlisle, PA Contact: Barry Wyrick 245-9929 Gaudenzia Treatment Center Harrisburg, PA 233-3424 Alcohol and drug treatment

Girls Incorporated of Greater Harrisburg 2715 N 7th Street Harrisburg, PA 17110 Contact: Helen Williams 232-4898

Harrisburg Center for Healthy Child Development234 N. Third StreetHarrisburg, PA 17101

Harrisburg Institute of Psychiatry 307 S. Front Street Harrisburg, PA 782-5218

Healthsouth Rehab Hospital of York 1850 Normandie Drive York, PA 17404 Contact: Dr. Debra Neff 767-6941

Helen Stevens Community Mental Health Center33 State AvenueCarlisle, PA 17013243-6033

Hershey Medical Center Behavioral Therapy Laboratory 500 University Drive Hershey, PA 17033 531-7129

Hershey Medical Center Department of Neurology 500 University Drive Mail Code H037 Hershey, PA 17033 Contact: Dr. Paul Eslinger or Dr. Clair Flaherty-Craig 531-8692 Hershey Medical Center Other Units and Departments 531-8521

Holy Spirit Hospital 503 North 21st Street Camp Hill, PA 17011-2288 Contact: J. Rudy, B. Dario, Rhett Bennie (972-4877)

Keystone Service Systems 301 N. 2nd Street Harrisburg, PA 17101 232-7509

Lancaster County Crisis Intervention 1120 Frances Avenue Lancaster, PA 17601 Contact: Bill Mitchell 394-2631

Milestones Community Healthcare, Inc. 4700 Commerce Drive Harrisburg, PA 17110 Contact: Brandon Yorty 651-0016

Milton Hershey Schools PO Box 830 Hershey, PA 17033-0830 520-3310

Pennsylvania Psychological Association 416 Forster Street Harrisburg, PA 17102 Contact: Tom DeWall 232-3817

Philhaven Services 283 Butler Road PO Box 550 Mt. Gretna, PA 17064 Contact: Dale Brickley 868-4999

Philhaven – After School Program 1245A West Princess Street York, PA 17404 Contact: Heather Hostetter Polyclinic Medical Center 2601 N. 3rd Street Harrisburg, PA 17102 Contact specific unit 782-4313

Reading Specialists 220 N. 5th Street Reading, PA 19601 Contact: Jen Mongi 610/372-7960

Riverside Associates 2818 Green Street Harrisburg, PA 17110 Contact: Dr. G. David Smith 238-6880

River View Center 2421 N. Front Street Harrisburg, PA 17110 231-2764

Special Operations 193rd Special Operations Contact: Lt. Karen Saltzgiver 948-2587

Special Offender Services 225 W. King Street Lancaster, PA Contact: Mark Wilson 299-8184

Special Services Central Dauphin School District 4400 Franklin Street Harrisburg, PA 17111 558-9430

St. Joseph's Hospital College Avenue Lancaster, PA Contact: Diane Welsh 291-8030 State Correction Institution of Camp Hill PO Box 8837 Camp Hill, PA 17001-8837 Contact: Aubrey Shenk 737-4531

Student Internship Center Contact: Dr. Sandra Williams 255-3888 Wide range of state placements

Wilson College 1015 Philadelphia Avenue Chambersburg, PA 17201 Contact: Cindy Shoemaker 262-2021

York College Counseling Center 441 County Club Road York, PA 17403-3651 846-7788

York Hospital Behavioral Health 1001 S. George Street York, PA 17405 Contact: Dr. Rivera-Tovar 851-4374

York Suburban School District 1800 Hollywood Drive York, PA 17403 Contact: Dr. Jerry Eckenworth 755-2841

York Middle School 455 Sundale Drive York, PA 17402 755-2841

APPENDIX B

Forms Required for PSYC 595A Practicum

Approval to Register for PSYC 595A

Semester	Number of credits
Student's name:	PSU ID #
Site for clinical experience:	
Organization:	
Address:	
Site supervisor's name:	
Supervisor's license (e.g. psychologist, LPC):	
Supervisor's phone number:	
Describe the kind of work you will be performing:	

Check that all prerequisites are completed, or date to be completed if in progress

- _____ PSYC 500 Ethics
- PSYC 517 Psychopathology

 PSYC 518 Interviewing and Counseling

 PSYC 519 Psychotherapy

Permission to register granted pending room in the course, satisfactory completion of work in progress, and submission of proof of liability insurance before the start date of the course.

Instructor's Signature

Date

PSYC 595A General Practicum Responsibilities Agreement

The signed original must be returned to the Faculty Supervisor before the student will be allowed to begin his or her clinical work. In addition, the student should keep a copy for his or her records and should also provide a copy for the Site Supervisor.

Student Responsibilities

The student is required to work with the agency for a total of 100 hours over the course of the semester. This is equivalent to an average of 6.6 hours per week over a 15-week semester. The student is also required to provide documentation of professional liability insurance by the start of the practicum. For students who may apply for licensure as a Licensed Professional Counselor, a total of 100 practicum hours is required, and must precede any internship hours.

The student is expected to provide high-quality services to the best of his/her ability, to conduct him/herself in a professional manner, and to keep all scheduled practicum hours or to notify the Site Supervisor in a timely manner if unable to do so. Scheduled times and responsibilities with assigned individuals or groups must be met without fail, and neglecting to do so is cause for the placement to be immediately terminated and for the student to receive a failing grade. The student is also expected to familiarize him/herself with the agency's orientation and goals and with the background and treatment plan for all clients with whom he/she will be working.

The student must adhere to the American Psychological Association's *Ethical Principles of Psychologists and Code of Conduct*, as well as to any regulations specific to the internship site. If any significant ethical questions arise, the student should immediately consult with both the Site and the Faculty Supervisors.

Agency Responsibilities

The practicum agency is responsible for providing the student with supervised clinical and/or counseling experience by a licensed psychologist, licensed psychiatrist, licensed professional counselor, or a licensed social worker, who also has 5 years of experience within the last 10 years in his or her field. The Site Supervisor should provide supervision for all clinical and counseling services provided by the intern. The supervisor should review any records from the clinical experience and meet with the intern to discuss what transpired. As a general rule, we recommend that 50% of the practicum time be spent providing direct services to clients.

At least one hour of face-to-face individual supervision must be provided by the practicum site each week. As warranted, additional consultation should also be provided in a timely manner. The site supervisor should be readily available to the intern, such as in the same building or on the same campus. The Site Supervisor is also expected to complete mid-semester and final evaluation forms and to return them to the Faculty Supervisor by the indicated dates.

Joint Responsibilities

The student and the Site Supervisor should jointly determine a mutually agreeable schedule for completing the required practicum hours. Both parties also bear responsibility for assuring that the student is familiar with all relevant agency regulations, policies, and procedure and for communicating any problems or concerns to one another and to the Faculty Supervisor in a timely manner.

Contact Information

If you have any questions or concerns, please contact:

Applied Clinical Psychology Practicum Supervisor School of Behavioral Sciences and Education Penn State Harrisburg 777 West Harrisburg Pike Middletown, PA 17057-4898 (717) 948-6059

I have read and agree to the above.

Signature of Student	Date
Signature of Practicum Supervisor	Date
PA License #	Type of License

PSYC 595A Specific Practicum Responsibilities Agreement

The signed original must be returned to the Faculty Supervisor before a clinical work. In addition, the intern should keep a copy for his or her Site Supervisor.	
Agency:	
Mailing address:	
Site Supervisor's name and title:	
Site Supervisor's phone #:	
Description of the agency's services (alternatively, attach relevant desc	riptive material):
Description of the student's responsibilities and activities:	
# of internship credits:	
Intended work schedule:	
Plans for required supervision:	
I have read and agree to the above.	
Signature of student	Date
Signature of Site Supervisor	Date
Approval of Instructor	Date

PSYC 595A - Mid-Semester Clinical Practicum Evaluation To be completed at the mid-point of the placement

Name of Student:	
Organization:	
Evaluator:	
Date of Evaluation:	Number of Hours Completed to Date

Please rate the student's performance in the following areas using the scale below. Also, it would be helpful if you would include comments about the student's performance in conjunction with your organization's requirements and special needs. Thank you for your time and cooperation.

5	4	3	2	1
Outstanding	Good	Average	Needs Improvement	Poor

 1.	Knowledge of the agency's theoretical orientation, goals, regulations, policies, and procedures as appropriate for his/her assigned duties
 2.	Ability to work within the agency's organizational structure
3.	Conduct consistent with ethical and professional standards
 4.	Reliability and dependability
 5.	Enthusiasm and commitment
 6.	Maturity and willingness to accept responsibility for his/her behavior
 7.	Willingness to learn
 8.	Time management/work productivity
 9.	Willingness to take appropriate initiative
 10.	Verbal communication skills
 11.	Listening skills
 12.	Written communication skills, documentation etc.
 13.	Quality of clinical work, relative to expectations for master's level students
 14.	Appropriate use of supervision (e.g, asks questions, uses feedback productively)
 15.	Sensitivity to diversity
 16.	Demonstrates respect for supervisor and other staff members
 17.	Quality of relationship with staff members
 18.	Demonstrates respect for clients, program participants, public, etc.
 19.	Quality of relationship with clients, program participants, public, etc.
 20.	Overall performance

Comments, please note specific skills and qualities you would like to see the intern work on in the second half of the placement, and suggestions for improvement.

Evaluator's Signature

I have read and have had the opportunity to discuss the evaluation.

Student's Signature

Date

Date

Please return this form to:

Faculty Practicum Supervisor Penn State Harrisburg Applied Clinical Psychology Program 777 W. Harrisburg Pike Middletown, PA 17057-4898 (717) 948-6059

Psyc 595A - Final Clinical Practicum Evaluation

Name of Student:	
Organization:	
Evaluator:	
Date of Evaluation:	Number of Hours Completed to Date:

Please rate the student's performance in the following areas using the scale below. Also, it would be helpful if you would include comments about the student's performance in conjunction with your organization's requirements and special needs. Thank you for your time and cooperation.

5	4	3	2	1
Outstanding	Good	Average	Needs Improvement	Poor

 1.	Knowledge of the agency's theoretical orientation, goals, regulations, policies, and procedures as appropriate for his/her assigned duties
 2.	Ability to work within the agency's organizational structure
 3.	Conduct consistent with ethical and professional standards
4.	Reliability and dependability
 5.	Enthusiasm and commitment
 6.	Maturity and willingness to accept responsibility for his/her behavior
 7.	Willingness to learn
 8.	Time management/work productivity
 9.	Willingness to take appropriate initiative
 10.	Verbal communication skills
 11.	Listening skills
 12.	Written communication skills, documentation etc.
 13.	Quality of clinical work, relative to expectations for master's level students
 14.	Appropriate use of supervision (e.g, asks questions, uses feedback productively)
 15.	Sensitivity to diversity
 16.	Demonstrates respect for supervisor and other staff members
 17.	Quality of relationship with staff members
18.	Demonstrates respect for clients, program participants, public, etc.
 19.	Quality of relationship with clients, program participants, public, etc.
 20.	Overall performance

Comments, please note specific skills and qualities you would like to see the student continue to work on, and suggestions for improvement.

Evaluator's Signature

I have read and have had the opportunity to discuss the evaluation.

Student's Signature

Date

Date

Please return this form to:

Faculty Practicum Supervisor Penn State Harrisburg Applied Clinical Psychology Program 777 W. Harrisburg Pike Middletown, PA 17057-4898 (717) 948-6059

We welcome suggestions for the faculty to better prepare master's level students for an internship experience and for their future career development.

FORMATIVE SKILLS EVALUATION

Clinical Skills	Appropriately Demonstrated	Not Observed	Needs Improvement
I. Genuiness1. Therapist seemed to be sincere, and said what felt or meant			
2. Therapist seemed open rather than defensive			
3. Therapist did not seem to be holding back impressions or information			
4. Therapist did not seem patronizing or condescending			
II. Warmth			
1. Tone of voice, nonverbal behavior conveyed warmth and interest			
2. Communicated concern and caring			
3. Therapist did not criticize, disapprove or ridicule the client's behavior			
4. Therapist did not seem cold or distant			
5. The therapist did not seem effusive or over-involved			
6. The therapist responded to and displayed humor when appropriate			
III. Accurate Empathy1. The therapist accurately summarized what the client explicitly said			
2. The therapist accurately summarized the client's most obvious emotions			
3. The therapist accurately summarized the more subtle nuances of feelings			
4. The therapist communicated through his verbal and non-verbal behavior that he/she understood the client			
IV. Professional Manner1. Tone of voice and non-verbal behavior conveyed confidence			
2. Therapist spoke clearly without frequent hesitations or rephrasing			
3. Therapist was in control of session			
4. Therapist seemed relaxed			
5. Student intern abided by standards of ethical conduct			

Clinical Skills	Appropriately Demonstrated	Not Observed	Needs Improvement
V. Rapport1. Client and therapist seemed comfortable with each other			
2. Eye contact maintained			
V. Rapport3. Good affective interaction (e.g., when one smiles the other smiles)			
4. Flow of verbal interchanges was smooth			
5. Neither client nor therapist appeared overly defensive			
VI. Interviewing Skills1. Uses open-ended questions appropriately			
2. Minimal use of questions requiring a yes-no response			
3. Avoided rapid-fire questioning			
 Interspersed questions with reflective statements or summaries 			
 Used questions to show incongruities or inconsistencies in client's problems without demeaning the person 			
6. Used questions to explore various facets of a problem			
7. Used questions to elicit alternative ways of solving a problem			
 VIII. Appropriate Use of Interventions 1. Methods used were generally the most appropriate for identified problem 			
2. Methods were applied successfully			

Signature of Intern

Signature of Site Supervisor

Date

Date

These items are drawn heavily from *The Contemporary Checklist for Cognitive Therapists*, developed by Jeffrey Young, Karen El Shammaa, and Aaron T. Beck.

PSYC 595A - Student Evaluation of Practicum Site

Please rate the practicum agency where you worked in the following areas using the scale below. Do not write your name or the name of your Site Supervisor anywhere on this page.

Agency:

Address: _____ Contact Person:

Phone #: _____ Internship Semester and Year: _____

1 Very	Poor	2 Poor	3 Below Average	4 Average	5 Good	6 Very Good	7 Excellent			
	1. How clearly and completely did the agency explain its theoretical orientation, goals, regulations, policies, and procedures?									
	2.	How organize	How organized and efficient was the agency's day-to-day operation?							
	3.	How organized and effective was the site in managing its staff?								
	4.	How effective	was the site in enc	ouraging learnii	ng?					
	5.	How personab	le and approachabl	e was the Site S	upervisor?					
	6.	How satisfied	were you with you	r interactions w	ith the staff?					
	7.	How appropriate and instructive was the required supervision with the Site Supervisor?								
	8.	Excluding the required supervision with the Site Supervisor, how appropriate and instructive was any other supervision that you received?								
	9.	How effective was the site in providing positive feedback?								
	10.	How supportive was the site when providing negative feedback?								
	11. How satisfied were you with your opportunities for client contact?									
	12. How appropriate and effective was the therapy modeled by the Site Supervisor (if relevant)?									
	13.	. How appropriate and effective were the staff's interactions with clients?								
	14.	How appropriate and effective were the agency services overall?								
	15.	How appropria	ate is the site for fu	ture employmer	nt?					
	16.	How beneficia	ıl were your acader	nic courses in p	reparation for yo	ur internship?				
	17.	17. Overall evaluation of site.								

Please provide any other information that you would like about your experience at this agency:

CERTIFICATE OF CLINICAL PRACTICUM SUPERVISION PSYC 595A

To Whom It May Concern:

I certify that _____ has satisfactorily completed

_____hours of clinical practicum experience under my supervision.

I am qualified to provide this clinical supervision for students working towards becoming a licensed professional counselor under Chapter 49 of the Regulations of the State Board of Social Workers, Marriage and Family Therapists, and Professional Counselors. I hold a license as a psychologist, psychiatrist, professional counselor, or social worker and have at least 5 years of experience in the last 10 years.

Signature	Date
Name:	
Address:	
Phone #:	
Email:	
Type of professional license:	
PA license #:	

APPENDIX C

Forms Required for PSYC 595B

Approval to Register for PSYC 595 B

Semester	Number of credits
Student's name:	PSU ID #
Site for clinical experience:	
Organization:	
Address:	
Site supervisor's name:	
Supervisor's license (e.g. psychologist, LPC):	
Supervisor's phone number:	
Describe the kind of work you will be performing:	

Check that all prerequisites are completed, or date to be completed if in progress

- _____ PSYC 500 Ethics
- _____ PSYC 517 Psychopathology
- _____ PSYC 518 Interviewing and Counseling
- _____ PSYC 519 Psychotherapy
- _____ PSYC 595A Practicum (required to register for PSYC 595 B)

Permission to register granted pending room in the course, satisfactory completion of work in progress, and submission of proof of liability insurance before the start date of the course.

Instructor's Signature

Date

PSYC 595B General Internship Responsibilities Agreement

The signed original must be returned to the Faculty Supervisor before the student will be allowed to begin his or her internship work. In addition, the student should keep a copy for his or her records and should also provide a copy for the Site Supervisor.

Student Responsibilities

The student is required to work with the agency for a total of 100 hours over the course of the semester for each internship credit. This is equivalent to an average of 6.6 hours per week over a 15-week semester per academic credit, or an average of 20 hours per week for a three-credit internship (300 hours total). For students who may apply for licensure as a Licensed Professional Counselor, a total of 700 clinical hours is required. The student is also required to provide documentation of professional liability insurance before having any direct contact with clients.

The student is expected to provide high-quality services to the best of his/her ability, to conduct him/herself in a professional manner, and to keep all scheduled internship hours or to notify the Site Supervisor in a timely manner if unable to do so. Scheduled times and responsibilities with assigned individuals or groups must be met without fail, and neglecting to do so is cause for the placement to be immediately terminated and for the student to receive a failing grade. The student is also expected to familiarize him/herself with the agency's theoretical orientation and goals and with the background and treatment plan for all clients with whom he/she will be working.

The student must adhere to the American Psychological Association's *Ethical Principles of Psychologists and Code of Conduct*, as well as to any regulations specific to the internship site. If any significant ethical questions arise, the student should immediately consult with both the Site and the Faculty Supervisors.

Agency Responsibilities

The agency is responsible for providing the student with supervised clinical and/or counseling experience by a licensed psychologist, a licensed psychiatrist, a licensed professional counselor, or a licensed social worker, who also has 5 years of experience within the last 10 years in his or her field.

Unless clinical circumstances indicate otherwise, the Site Supervisor should directly or indirectly supervise all clinical and counseling services provided by the intern. The supervisor is also expected to review all records from the student's clinical/counseling sessions and to meet with the student on a regular basis to discuss progress and to plan any follow-up. The site supervisor should be readily available to the intern, such as in the same building or on the same campus. At least one hour of face-to-face individual supervision must be provided by the site each week. As warranted, additional consultation should also be provided in a timely manner.

The Site Supervisor is expected to conduct performance and skills evaluations midway through and at the end of the semester. The Site Supervisor is also responsible for completing the mid-semester and the final Internship Performance Evaluation forms and returning them to the Faculty Supervisor by the indicated dates.

Joint Responsibilities

The student and the Site Supervisor should jointly determine a mutually agreeable schedule for completing the required internship hours. Both parties also bear responsibility for assuring that the student is familiar with all relevant agency regulations, policies, and procedure and for communicating any problems or concerns to one another and to the Faculty Supervisor in a timely manner.

Contact Information

If you have any questions or concerns, please contact:

Applied Clinical Psychology Internship Supervisor School of Behavioral Sciences and Education Penn State Harrisburg 777 W. Harrisburg Pike Middletown, PA 17057-4898 (717) 948-6059 I have read and agree to the above.

Signature of Student	Date
Signature of Site Supervisor	Date
PA License #	Type of License

PSYC 595B Specific Internship Responsibilities Agreement

The signed original must be returned to clinical work. In addition, the intern she Site Supervisor.	the Faculty Supervisor before the student will be allowed t buld keep a copy for his or her records and should also pro	to begin his or her vide a copy for the
Agency:		
Mailing address:		
Site Supervisor's name and title:		
Site Supervisor's phone #:		
Description of the agency's services (alt	ernatively, attach relevant descriptive material):	
Description of the student's responsibili	ties and activities:	
# of internship credits:		
Intended work schedule:		
Plans for required supervision:		
I have read and agree to the above.		
Signature of student	Date	
Signature of Site Supervisor	Date	
Approval of Instructor	Date	

PSYC 595B - Mid-Semester Clinical Internship Evaluation To be completed at the mid-point of the placement

Name of Student:	
Organization:	
Evaluator:	
Date of Evaluation:	Number of Hours Completed to Date

Please rate the student's performance in the following areas using the scale below. Also, it would be helpful if you would include comments about the student's performance in conjunction with your organization's requirements and special needs. Thank you for your time and cooperation.

5	4	3	2	1
Outstanding	Good	Average	Needs Improvement	Poor

	1.	Knowledge of the agency's theoretical orientation, goals, regulations, policies, and procedures as appropriate for his/her assigned duties
	2.	Ability to work within the agency's organizational structure
	3.	Conduct consistent with ethical and professional standards
	4.	Reliability and dependability
	5.	Enthusiasm and commitment
	6.	Maturity and willingness to accept responsibility for his/her behavior
	7.	Willingness to learn
	8.	Time management/work productivity
	9.	Willingness to take appropriate initiative
	10.	Verbal communication skills
	11.	Listening skills
	12.	Written communication skills, documentation etc.
	13.	Quality of clinical work, relative to expectations for master's level students
	14.	Appropriate use of supervision (e.g, asks questions, uses feedback productively)
	15.	Sensitivity to diversity
	16.	Demonstrates respect for supervisor and other staff members
	17.	Quality of relationship with staff members
_	18.	Demonstrates respect for clients, program participants, public, etc.
	19.	Quality of relationship with clients, program participants, public, etc.
	20.	Overall performance

Comments, please note specific skills and qualities you would like to see the intern work on in the second half of the placement, and suggestions for improvement.

Evaluator's Signature

I have read and have had the opportunity to discuss the evaluation.

Student's Signature

Date

Date

Please return this form to:

Faculty Internship Supervisor Penn State Harrisburg Applied Clinical Psychology Program 777 W. Harrisburg Pike Middletown, PA 17057-4898 (717) 948-6059

Psyc 595 B - Final Clinical Internship Evaluation

Name of Student:	
Organization:	
Evaluator:	
Date of Evaluation:	Number of Hours Completed to Date:

Please rate the student's performance in the following areas using the scale below. Also, it would be helpful if you would include comments about the student's performance in conjunction with your organization's requirements and special needs. Thank you for your time and cooperation.

5	4	3	2	1
Outstanding	Good	Average	Needs Improvement	Poor

 1.	Knowledge of the agency's theoretical orientation, goals, regulations, policies, and procedures as appropriate for his/her assigned duties
 2.	Ability to work within the agency's organizational structure
 3.	Conduct consistent with ethical and professional standards
 4.	Reliability and dependability
 5.	Enthusiasm and commitment
 6.	Maturity and willingness to accept responsibility for his/her behavior
 7.	Willingness to learn
 8.	Time management/work productivity
 9.	Willingness to take appropriate initiative
 10.	Verbal communication skills
 11.	Listening skills
 12.	Written communication skills, documentation etc.
 13.	Quality of clinical work, relative to expectations for master's level students
 14.	Appropriate use of supervision (e.g, asks questions, uses feedback productively)
 15.	Sensitivity to diversity
 16.	Demonstrates respect for supervisor and other staff members
 17.	Quality of relationship with staff members
 18.	Demonstrates respect for clients, program participants, public, etc.
 19.	Quality of relationship with clients, program participants, public, etc.
 20.	Overall performance

Comments, please note specific skills and qualities you would like to see the student continue to work on, and suggestions for improvement.

Evaluator's Signature

I have read and have had the opportunity to discuss the evaluation.

Intern's Signature

Date

Date

Please return this form to:

Faculty Internship Supervisor Penn State Harrisburg Applied Clinical Psychology Program 777 W. Harrisburg Pike Middletown, PA 17057-4898 (717) 948-6059

We welcome suggestions for the faculty to better prepare master's level students for an internship experience and for their future career development.

FORMATIVE SKILLS EVALUATION

Clinical Skills	Appropriately Demonstrated	Not Observed	Needs Improvement
 I. Genuiness 1. Therapist seemed to be sincere, and said what felt or meant 			
2. Therapist seemed open rather than defensive			
3. Therapist did not seem to be holding back impressions or information			
4. Therapist did not seem patronizing or condescending			
II. Warmth			
1. Tone of voice, nonverbal behavior conveyed warmth and interest			
2. Communicated concern and caring			
 Therapist did not criticize, disapprove or ridicule the client's behavior 			
4. Therapist did not seem cold or distant			
5. The therapist did not seem effusive or over-involved			
6. The therapist responded to and displayed humor when appropriate			
III. Accurate Empathy1. The therapist accurately summarized what the client explicitly said			
2. The therapist accurately summarized the client's most obvious emotions			
3. The therapist accurately summarized the more subtle nuances of feelings			
4. The therapist communicated through his verbal and non-verbal behavior that he/she understood the client			
IV. Professional Manner1. Tone of voice and non-verbal behavior conveyed confidence			
2. Therapist spoke clearly without frequent hesitations or rephrasing			
3. Therapist was in control of session			
4. Therapist seemed relaxed			
5. Student intern abided by standards of ethical conduct			
V. Rapport1. Client and therapist seemed comfortable with each other			
2. Eye contact maintained			

Clinical Skills	Appropriately Demonstrated	Not Observed	Needs Improvement
V. Rapport3. Good affective interaction (e.g., when one smiles the other smiles)			
4. Flow of verbal interchanges was smooth			
5. Neither client nor therapist appeared overly defensive			
VI. Interviewing Skills1. Uses open-ended questions appropriately			
2. Minimal use of questions requiring a yes-no response			
3. Avoided rapid-fire questioning			
 Interspersed questions with reflective statements or summaries 			
 Used questions to show incongruities or inconsistencies in client's problems without demeaning the person 			
6. Used questions to explore various facets of a problem			
7. Used questions to elicit alternative ways of solving a problem			
 VIII. Appropriate Use of Interventions 1. Methods used were generally the most appropriate for identified problem 			
2. Methods were applied successfully			

Signature of Intern

Signature of Site Supervisor

Date

Date

These items are drawn heavily from *The contemporary checklist for cognitive therapists*, developed by Jeffrey Young, Karen El Shammaa, and Aaron T. Beck.

PSYC 595B - Student Evaluation of Internship Site

Please rate the practicum agency where you worked in the following areas using the scale below. Do not write your name or the name of your Site Supervisor anywhere on this page.

Agency: _____ Address: _____

Contact Person:

Phone #: _____ Internship Semester and Year: _____

	1 Very Poor	2 Poor	3 Below Average	4 Average	5 Good	6 Very Good	7 Excellent
_	1.	How clearly and completely did the agency explain its theoretical orientation, goals, regulations, policies, and procedures?					
	2.	How organized and efficient was the agency's day-to-day operation?					
	3.	How organized and effective was the site in managing its staff?					
	4.	How effective was the site in encouraging learning?					
	5.	How personable and approachable was the Site Supervisor?					
	6.	How satisfied were you with your interactions with the staff?					
	7.	How appropria	ate and instructive	was the required	l supervision wit	h the Site Superv	visor?
_	8.	Excluding the required supervision with the Site Supervisor, how appropriate and instructive was any other supervision that you received?					
	9.	How effective was the site in providing positive feedback?					
	10.	How supportiv	ve was the site whe	n providing neg	ative feedback?		
	11.	How satisfied were you with your opportunities for client contact?					
	12.	How appropriate and effective was the therapy modeled by the Site Supervisor (if relevant)?					
	13.	How appropriate and effective were the staff's interactions with clients?					
	14.	How appropriate and effective were the agency services overall?					
	15.	How appropria	ate is the site for fu	ture employmer	nt?		
	16.	How beneficia	al were your acader	nic courses in p	reparation for yo	our internship?	
	17.	Overall evalua	ation of site.				
р	Please provide any other information that you would like shout your experience at this agency:						

Please provide any other information that you would like about your experience at this agency:

CERTIFICATION OF CLINICAL INTERNSHIP SUPERVISION PSYC 595B

To Whom It May Concern:

I certify that _____ has satisfactorily completed

_____ hours of clinical internship experience under my supervision.

I am qualified to provide this clinical supervision for students working towards becoming a licensed professional counselor under Chapter 49 of the Regulations of the State Board of Social Workers, Marriage and Family Therapists, and Professional Counselors. I hold a license as a psychologist, psychiatrist, professional counselor, or social worker and have at least 5 years of experience in the last 10 years.

Signature	Date
Name:	
Address:	
Phone #:	
Email:	
Fax:	
Type of professional license:	
PA license #:	