

YOUNHEE KIM

School of Public Affairs
Pennsylvania State University Harrisburg
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EDUCATION

- Ph.D. Public Administration, Rutgers, the State University of New Jersey-Newark, NJ, 2007
Specialization: Public Management, Performance Management
- M.P.A. The University at Albany, State University of New York, NY, 2002
Specialization: Public Policy Analysis, Information Systems
- M.A. Public Administration, Sungkyunkwan University, Korea, 1998
Specialization: Public Policy and Policy Analysis
- B.A. Sociology, Korea University, Korea, 1994

ACADEMIC EXPERIENCE

Faculty Appointments

Associate Professor, School of Public Affairs, Pennsylvania State University Harrisburg, Pennsylvania, August 2016 to present.

Adjunct Professor, Department of Public Administration, Yonsei University, Seoul, Korea, June to July 2019.

Visiting Professor, School of Public Affairs, Xiamen University, Xiamen, China, June 2019.

Associate Professor, Department of Political Science, East Carolina University, North Carolina, August 2013 to August 2016.

Assistant Professor, Department of Political Science, East Carolina University, North Carolina, August 2008 to August 2013.

Assistant Professor, School of Public Affairs and Administration, Rutgers University-Newark, New Jersey, September 2007 to June 2008.

Instructor, School of Public Affairs and Administration, Rutgers University-Newark, New Jersey, September 2005 to August 2007.

Administrative Appointments

Professor-in-Charge, Master of Public Administration, School of Public Affairs, Penn State Harrisburg, Fall 2021 to Summer 2023.

Professor-in-Charge, Juris Doctor and Master of Public Administration, School of Public Affairs, Penn State Harrisburg, Fall 2021 to Summer 2023.

Faculty Affiliate

Faculty Affiliate, the Social Science Research Institute, Penn State University, April 2023 to present.

Faculty Affiliate, the Center for Socially Responsible Artificial Intelligence, Penn State University, October 2022 to present.

PUBLICATIONS

Books

Lee, W., et al. (2020). U.S. Public Administration and Policy: Perspectives from South Korean Scholars (in Korean). Goyang, Korea: Deayoung Moonhwasa. 303 pp.

Refereed Journal Articles

Park, M., and Kim, Y. (2024). Analysis of population policy for the lowest-low fertility in South Korea: The impacts of policy bundles and spatiotemporal dynamics (in Korean). *Korean Policy Studies Review* 33(1), 219-247. doi: 10.33900/KAPS.2024.33.1.7.

Lee, W., and Kim, Y. (2023). A study of the legal framework for digital inclusion in South Korea (in Korean). *Korea Policy Journal* 23, 36-52. doi: 10.62353/kopoj.2023.23.36.

Jeong, S., and Kim, Y. (2023). A recipient country-centered approach to framing digital financial management information systems. *Public Administration and Development*, 43(4), 323-327. doi: 10.1002/pad.2028.

Kim, Y., Myeong, M., and Ahn, M.J. (2023). Living labs for AI-enabled public services: Functional determinants, user satisfaction, and continued use. *Sustainability* 15(11), 8672. doi: 10.3390/su15118672.

Myeong, S., Ahn, M.J., Kim, Y., Chu, S., and Suh, W. (2021). The government data performance: The roles of technology, government capacity, and globalization through the effects of national innovativeness. *Sustainability* 13(22), 12589. doi: 10.3390/su132212589.

Kim, H., Fox, A., Kim, Y., Kim, R., Bae, G., and Kang, M. (2021). Is the male disadvantage real? Cross-national variations in sex gaps in COVID-19 incidence and mortality. *Global Public Health* 16(12), 1793-1803. doi:10.1080/17441692.2021.1981972.

Kim, Y., Lee, K-H., and Choi, S.W. (2021). Multifaced evidence of hospital performance in Pennsylvania. *Healthcare* 9(6), 670. doi:10.3390/healthcare9060670.

Zhang, X., Tantardini, M., Kim, Y., and de Lancer Julnes, P. (2021). Is performance management reform living up to its expectations? An analysis of public management reform in China's Guangdong Province. *Public Performance & Management Review* 44(1), 81-107. doi: 10.1080/15309576.2020.1806085.

Myeong, S., Kim, Y., and Ahn, M.J. (2021). Smart city strategies—Technology push or culture pull? A case study exploration of Gimpo and Namyangju, South Korea. *Smart Cities* 4(1), 41-53. doi: 10.3390/smartcities4010003.

Yoon, K., and Kim, Y. (2020). An exploratory study on the determinants of public data integration and its mediating effect: Focusing on data-driven government (in Korean). *Journal of Korean Association for Regional Information Society* 23(3), 1-22. doi: 10.22896/karis.2020.23.3.001.

Yoon, K., Shim, W., Park, J., and Kim, Y. (2018). Measuring government capacity and constructing composite indicators: Three essentials of capacity (in Korean). *Korean Society and Public Administration* 29(3), 143-158. doi: 10.53865/KSPA.2018.11.29.3.143.

Kim, R.S., Kang, M., Kim, Y., and Lee, H. (2018). Unified scores of governance capacity using a Bayesian latent variable analysis. *Public Money & Management* 38(7), 527-530. doi: 10.1080/09540962.2018.1527569.

Yoon, K., Shim, W., Park, J., and Kim, Y. (2018). A comparative analysis of government capacity indices to navigate compelling evidence of improvement (in Korean). *Public Policy Review* 32(3), 205-229. doi: 10.17327/ippa.2018.32.3.009.

- Ozurumba, C., and Kim, Y. (2017). Evaluating state revenue portfolio stability: A case of state commercial casino taxes. *Public Money & Management* 37(7), 521-525. doi: 10.1080/09540962.2017.1372115.
- Kim, Y. (2017). Capstone experiences in small MPA programs in the United States. *Teaching Public Administration* 35(2), 141-156. doi: 10.1177/0144739416679874.
- Kim, Y., Oh, D., and Kang, M. (2016). Productivity changes in OECD healthcare systems: Bias-corrected Malmquist productivity approach. *International Journal of Health Planning and Management* 31(4), 537-553. doi: 10.1002/hpm.2333.
- Kim, Y. (2016). Introduction to contemporary practice of performance management and measurement systems in Korea. *Public Performance & Management Review* 39(2), 273-278. doi: 10.1080/15309576.2015.1108758.
- Charbonneau, É., Kim, Y., and Henderson, A.C. (2014). Reintroducing the zone of indifference: Disengaging the cogs of public service performance and citizen satisfaction. *Public Money & Management* 34(4), 305-308. doi: 10.1080/09540962.2014.920205.
- Kim, Y., and Kang, M. (2014). The measurement of health care system efficiency: Cross-country comparison by geographical region. *The Korean Journal of Policy Studies* 29(1), 21-44. doi: 10.52372/kjps29102.
- Kim, Y., and Price, B. (2014). Revisiting prison privatization: An examination of the magnitude of prison privatization. *Administration & Society*, 46(3), 255-275. doi: 10.1177/0095399712451897.
- Cho, H.M., Kim, Y., and Kang, M. (2013). Impact of market competition on local public hospital performance: The two-stage DEA-regression approach (in Korean). *The Korean Journal of Health Economics and Policy* 19(4), 53-77. UCI: G704-001714.2013.19.4.006.
- Myeong, S., and Kim, Y. (2013). Reducing the global digital divide through e-governance: Introduction. *International Journal of eGovernance and Networks* 1(1), 1-5.
- Kim, Y. (2013). The ivory tower approach to entrepreneurial linkage: Productivity changes in university technology transfer. *Journal of Technology Transfer* 38(2), 180-197. doi: 10.1007/s10961-011-9217-8.
- Kim, Y. (2011). Assessing public entrepreneurial orientation: The applicability of the three-factor model. *Journal of Governance Studies* 6(1), 33-55. doi: 10.16973/jgs.2011.6.1.002.
- Kim, Y. (2010). Stimulating entrepreneurial practices in the public sector: The roles of organizational characteristics. *Administration & Society* 42(7), 780-814. doi: 10.1177/0095399710377432.
- Kim, Y. (2010). Improving performance in U.S. state governments: Risk-taking, innovativeness and proactiveness practices. *Public Performance & Management Review* 34(1), 104-129. doi: 10.2753/PMR1530-9576340106.
- Holzer, M., Charbonneau, E., and Kim, Y. (2009). Mapping the terrain of public service quality improvement: Twenty-five years of trends and practices in the United States (in English, French, Spanish). *International Review of Administrative Sciences* 75(3), 403-418. doi: 10.1177/0020852309341330.
- Ozurumba, C., and Kim, Y. (2009). Determining the revenue maximization tax rate for states with legalized corporate casino gambling. *Journal of Public Budgeting, Accounting & Financial Management* 21(2), 198-222. doi: 10.1108/JPBAFM-21-02-2009-B002
- Holzer, M., and Kim, Y. (2008). Educating public officials and managers: A university experience. *National Civic Review* 97(1), 21-28. doi: 10.1002/ncr.201.
- Holzer, M., Kim, C-G., and Kim, Y. (2007). Comparative Asian public administration: Introduction. *International Journal of Public Administration* 30(12-14), 1291-1296. doi: 10.1080/01900690701229426.

Kim, Y. (2004). Online education tools. *Public Performance & Management Review* 28(2), 275-280. doi: 10.1080/15309576.2004.11051831.

Kloby, K., and Kim, Y. (2004). Public performance measurement: Recent publications. *Public Performance & Management Review* 28(2), 281-289. doi: 10.1080/15309576.2004.11051837.

Book Chapters, Encyclopedia Entries, and Book Reviews

Kim, Y., and Park, S. (2021). Performance management and evaluation. In Eun, J (Ed.), *Korean Administrative Development Experience: Human Resource Development*, pp. 77-100. Seoul, Korea: Korean Institute of Public Administration.

Kim, Y. (2020). Citizen participation in Korea. In Moon, C., and Moon, M.J. (Eds.), *Routledge Handbook of Korean Politics and Public Administration*, pp. 315-327. New York, NY: Routledge.

Kim, Y. (2020). Government innovation: Administrative reform and performance management (in Korean). In Lee, W., et al., *U.S. Public Administration and Policy: Perspectives from South Korean Scholars*, pp. 71-89. Goyang, Korea: Deayoung Moonhwas.

Kim, Y. (2020). Open data policies and practices in local governments. In Farazmand, A. (Eds.), *Global Encyclopedia of Public Administration, Public Policy, and Governance*, pp. 8740-8746. Cham: Springer. doi: 10.1007/978-3-319-31816-5_3301-1.

Thai, H., Im, H., and Kim, Y. (2019). Pathways to electronic citizen participation: Policy and technological arrangements in Korea. In Farazmand, A. (Eds.), *Global Encyclopedia of Public Administration, Public Policy, and Governance*, pp. 9183-9189. Cham: Springer. doi: 10.1007/978-3-319-31816-5_3799-1.

Kim, Y., and Ballard, A. (2019). Privacy and security. In Holzer, M., Manoharan, A., and Melitski, J. (Eds.), *E-government and Information Technology Management: Concepts and Best Practices*, pp. 15-42. Irvine, CA: Melvin & Leigh.

Kim, Y. (2018). The construction of the Jeju naval base in South Korea: Conflicts with local communities. In Lyu, H-S. (Ed.), *Korean Cases in Public Administration for Training and Practice Vol. 3: Overcoming Uncertainties and Obstacles*, pp. 15-47. Seoul, Korea: Korean Institute of Public Administration.

Kim, Y. (2017). Missing and runaway person search through information sharing across government agencies in South Korea: A case of interagency collaboration. In Park, J. (Ed.), *Korean Cases in Public Administration for Training and Practice Vol. 2*, pp. 47-84. Seoul, Korea: Korean Institute of Public Administration.

(also available the case study version on) Electronic Hallway, Evans School of Public Policy and Governance, University of Washington in November 2018.

Kim, Y. (2017). Navigating the open government comfort zone for the effective use of open data. In Chen, Y-C., and Ahn, M.J. (Eds.), *Routledge Handbook on Information Technology in Government*, pp. 239-251. New York, NY: Routledge.

Kim, Y. (2016). Performance evaluation systems of the Korean central government agencies: Self and specific evaluations. In Yoon, S. (Ed.), *Korean Cases in Public Administration for Training and Practice*, pp. 19-51. Seoul, Korea: Daeyoung Moonhwas.

Kim, Y. (2015). Carving out ways to measure competencies of e-government implementation: *Measuring e-government efficiency: The opinions of public administrators and other stakeholders*. *International Review of Public Administration* 20(4), 386-390. doi: 10.1080/12294659.2015.1044160.

Kim, Y., and Myeong, S. (2014). Puzzling out the wisdom of e-crowds in trustworthy e-government practices: From technological applications to networks. In Manoharan, A. (Ed.), *E-government and Websites: A Public Solutions Handbook*, pp. 135-150. New York, NY: Routledge.

Kim, Y. (2012). Local, state, and federal prison privatization. In Price, B.E., and Morris, J.C. (Eds.), *Prison Privatization: The Many Facets of a Controversial Industry, Volume I: The Environment of Private Prisons*, pp. 23-41. Santa Barbara, CA: Praeger Publishers.

Charbonneau, É., and Kim, Y. (2012). Reconfiguring performance information linking with accountability: Reporting and internal management. In Manoharan, A., and Holzer, M. (Eds.), *Active Citizen Participation in E-government: A Global Perspective*, pp. 1-19. Hershey, PA: IGI Global. doi: 10.4018/978-1-4666-0116-1.ch001.

Kim, Y. (2010). Measuring performance of participatory e-government applying a sustainable citizen-centered e-government platform. In Shark, A.R., and Toporkoff, S. (Eds.), *Beyond E-government Measuring Performance: A Global Perspective*, pp. 333-349. Washington, DC: Public Technology Institute and ITEMS International.

Scavo, C., and Kim, Y. (2010). Citizen participation and direct democracy through computer networking: Possibilities and experience. In Shea, C.M., and Garson, D.G. (Eds.), *Handbook of Public Information Systems* (3rd ed.), pp. 67-88. Boca Raton, FL: CRC Press.

Holzer, M., Manoharan, A., and Kim, Y. (2009). What do CIO's need to know about performance measurement of e-governance? In Shark, A.R. (Ed.), *CIO Leadership for Cities and Counties: Emerging Trends and Practices*, pp. 155-166. Washington, DC: Public Technology Institute.

Holzer, M., Carrizales, T., and Kim, Y. (2006). Digital government online education for public managers. In Anttiroiko, A-V., and Mälikä, M. (Eds.), *Encyclopedia of Digital Government*, pp. 355-358. Hershey, PA: IGI Global. doi: 10.4018/978-1-59904-947-2.ch235.

Monographs and Research Reports

Lee, H., Kim, Y., Jang, C., and Lee, W. (2024). *Research for the development of the digital inclusion index to measure and diagnose levels of digital inclusion*. Institute of Information & Communications Technology Planning & Evaluation, Broadcasting and Communications Policy Research, RS-2023-00260846. 322 pp. Sejong: Ministry of Science and ICT.

Lee, H., Kim, Y., Kim, S., and Lee, W. (2023). *Comparative analysis of policies and legislation for inclusive digital transformation in leading countries*. Institute of Information & Communications Technology Planning & Evaluation, Broadcasting and Communications Policy Research, RS-2022-00156125. 283 pp. Sejong: Ministry of Science and ICT.

Yoon, K., Kim, Y., and Shim, W. (2020). *A comparative study of national and international cases on the roles of Statistics Korea in the data integration management system*. Seoul: Korean Association for Public Administration and Statistics Korea, 213 pp.

Kim, Y. (2019). A review of international cases on data-driven policies and data integration strategies. In K. Yoon, *Empowering data-driven public administration: Focused on public data integration*, pp. 112-155. KIPA Research Report 2019-03. Seoul: Korea Institute of Public Administration, 373 pp.

Yoon, K., and Kim, Y. (2016). Systematic review on government capacity and indicators. In J. Kang et al., *Guidelines on the development of the government capacity index*, pp. 18-55. KIPA Research Report 2016-19. Seoul: Korea Institute of Public Administration, 316 pp.

Kim, S., et al. (2012). *Performance analysis of health care system: Evaluation of health care efficiency*. HIPI Research Report 2012-03. Seoul: Health Insurance Policy Institute, 174 pp.

Kim, H., et al. (2010). *The impact of information and communication technologies on employment environment in the U.S.* NIA II-RER-10002. Seoul: National Information and Society Agency, 71 pp.

Holzer, M., et al. (2009). *Technology transfer and commercialization in the United States*. 2009. Seoul: Korea Industrial Technology Foundation, 376 pp.

Holzer, M., et al. (2006). *Digital governance in municipalities worldwide (2005)*. Newark, NJ: The National Center for Public Productivity, Rutgers University-Newark, 106 pp.

Other Work

Kim, Y. (2021). Puzzling out to be data-driven government (in English, Korean). *Monthly Public Finance Information*, 60(December), 4-9. Seoul, Korea: Korea Public Finance Information Service.

Kim, Y., and Hwang, S. (2020). Editorial: Appreciation for the successful two years. *International Journal of Policy Studies*, 11(2), 115-116.

Kim, Y. (2020). Data 3 Law's trade-offs between the use of data and personal data protection (in Korean). *Monthly Public Finance Information*, 46(October), 28-31. Seoul, Korea: Korea Public Finance Information Service.

Hwang, S., and Kim, Y. (2020). Editorial: Searching for evidence-based approaches and the public values in the midst of unprecedented challenges. *International Journal of Policy Studies*, 11(1), 1-3.

Kim, Y., and Hwang, S. (2019). Editorial: Tackling the right questions to get ready for the next decade. *International Journal of Policy Studies*, 10(2), 167-170.

Kim, Y., and Hwang, S. (2019). Editorial: Greetings from the new editors-in-chief. *International Journal of Policy Studies*, 10(1), 1-2.

Kim, Y. (2017). An observation report of the plenary roundtable discussion on bigger challenges and governing capacity (in Korean). *Korean Public Administration Forum*, 157(Summer), 8. Seoul, Korea: The Korean Association for Public Administration.

Holzer, M., Eom, T-H., and Kim, Y. March (2006). The Korean association for public administration MOU. *International Supplement to PA TIMES*. Washington, DC: The American Society for Public Administration.

Holzer, M., et al. (Eds.). (2005). *Research and information resources for public administration*. New York, NY: United Nations Public Administration Network; Washington, DC: American Society for Public Administration; Newark, NJ: The National Center for Public Productivity, Rutgers University-Newark.

SYMPOSIA

Myeong, S., Kim, Y., and Ahn, M. (2023). The AI-augmented Smart Transformation for Sustainable Governance. *Sustainability*.

Myeong, S., Kim, Y., and Ahn, M. (2020). Smart Cities and Data-driven Innovative Solutions. *Smart Cities*.

Ahn, M., and Kim, Y. (2020). Section on Public Administration and Public Policy in Korea. In Farazmand, A. (Ed.), *Global Encyclopedia of Public Administration, Public Policy, and Governance*. Cham, Switzerland: Springer.

Kim, Y. (2016). Contemporary Practice of Performance management and measurement systems in Korea. *Public Performance & Management Review*, 39(2), pp. 273-357.

Myeong, S., and Kim, Y. (2013). Global e-government and digital gap reduction. *International Journal of eGovernance and Networks*, 1(1), pp. 1-88.

Holzer, M., Kim, C-G., and Kim, Y. (2007). Comparative Asian public administration. *International Journal of Public Administration*, 30(12-14), pp. 1291-1656.

HONORS AND AWARDS

Excellence in Leadership and Service Award. Section on Korean Public Administration, American Society for Public Administration, March 2022.

Visiting Research Fellow. The Korea Institute of Public Administration, Seoul, Korea, July to August 2018, January to December 2017, May to August 2016.

Fellow, BB&T Faculty Leadership Fellows Program in Spring 2016. The ECU Office for Faculty Excellence and the BB&T Center for Leadership Development, December 2015.

2013 Service Award. The State of North Carolina and East Carolina University, March 2014.

Dissertation Fellowship. Graduate School, Rutgers University-Newark, April 2006.

2006-2007 Outstanding Teaching Assistant Award (with \$3,000 monetary prize). Graduate School, Rutgers University-Newark, September 2006.

2005-2006 Outstanding Teaching Assistant Award (with \$2,500 monetary prize). Graduate School, Rutgers University-Newark, March 2006.

Pi Alpha Alpha. National Honor Society for Public Administration, inducted May 2005.

Graduate and Teaching Assistantship. Graduate School, Rutgers University-Newark, September 2003 to May 2007.

Fellow, Fellowship on Women and Public Policy in Spring 2002. The Center for Women in Government and Civil Society, Rockefeller College of Public Affairs and Policy, State University of New York at Albany, January 2002.

Academic Achievement Scholarship. Sungkyunkwan University, August 1996.

Academic Achievement Scholarships. Korea University, March 1991, August 1991, August 1993.

GRANTS

Research Grants

ICT Promotion and Innovation Foundation Development Grant (\$109,500 total). Broadcasting and communication policy research. Funded by Institute of Information & Communications Technology Planning & Evaluation, Ministry of Science and ICT, Korea, awarded in May 2023 (\$54,600) from May to December 2023, April 2022 (\$54,900) from April to November 2022. *Co-researcher*.

Environmental Research Grant (\$11,500). Agile governance in crisis response. Funded by the Sumitomo Foundation, Japan, awarded in October 2021 from November 2021 to October 2023. *Co-investigator*.

Modularization of Korean Administrative Development Experience Grant (\$41,500). Human resource management project. Funded by the Korea Institute of Public Administration, Korea, awarded in September 2021 from October to December 2021. *Co-researcher*.

International Administrative Collaboration Module Development Grant (\$75,600 total). Funded by the Korea Institute of Public Administration, Korea, awarded in May 2018 (\$38,000) from June to December 2018, awarded in June 2017 (\$37,600) from June to December 2017. *Co-researcher*.

Korean Public Policy Case Development Grant (\$3,300). International training services project. Funded by the Korea Institute of Public Administration, Korea, awarded in May 2016 from June to December 2016. *Co-researcher*.

Social Sciences Korea Grant (\$195,000). E-governance strategies in developing countries and digital gap reduction project. Funded by the National Research Foundation of Korea, awarded in August 2012 from September 2012 to August 2014. *Co-researcher*.

Health Policy Research Grant (\$2,000). Funded by the Health Insurance Policy Institute, Korea, awarded in June 2012 from June to September 2012. *Co-researcher*.

Faculty Research Grant (\$26,123). Funded by the Division of Research and Graduate Studies, East Carolina University, awarded in July 2008 from August 2008 to June 2011.

Information and Communication Development Research Grant (\$2,500). Funded by the National Information Society Agency, Korea, April to July 2010, awarded in April 2010. *Co-researcher*.

International Technology Collaboration Grant (\$290,000). Funded by the Korea Industrial Technology Foundation, Korea, awarded in January 2008 from March 2008 to February 2009. *Senior investigator*.

International E-government Policy Grant (\$7,714). Funded by the Seoul Development Institute, Korea, awarded in August 2005 from October to December 2005. *Senior researcher* and *Project coordinator*.

Other Grants

Special Wage Fund (\$5,000 total). Funded by the Student Aid and Veterans Affairs, Penn State Harrisburg, awarded in August 2021 (\$2000), August 2022 (\$2000), January 2023 (\$1000).

Thomas Harriot College of Arts and Sciences Faculty Travel Grant (\$500). Funded by the Thomas Harriot College of Arts and Sciences, East Carolina University, awarded in January 2016.

International Travel Award (\$2,200). Funded by International Information Technologies University, Kazakhstan, awarded in October 2014.

Technical Seminar Series Fund (\$3,000 total). Funded by the North Carolina Chapter of the Korean-American Scientists and Engineers Association, awarded in January 2013 (\$750), September 2013 (\$750), January 2014 (\$750), September 2014 (\$750).

International Conference Travel Grant (\$1,560). Funded by the Korean Association for Public Administration, Korea, awarded in June 2014.

International Research Travel Grant (\$500). Funded by the Office of International Affairs, East Carolina University, awarded in October 2010.

Student Conference Travel Award (\$200). Funded by the Global Public Administration Network Group, American Society for Public Administration, awarded in March 2006.

CONFERENCES, LECTURES, AND TALKS

Conference Papers and Presentations

Kim, Y. Paths of reforming the administrative state through agile practices: Korea's push and pull dynamics. American Society for Public Administration Conference, Minneapolis, MN, April 12-16, 2024.

Kim, Y., and Jang, C. The Construction of the digital inclusion index. American Society for Public Administration Conference, Minneapolis, MN, April 12-16, 2024.

Park, M., and Kim, Y. How does organizational citizenship behavior impact job performance? American Society for Public Administration Conference, Minneapolis, MN, April 12-16, 2024.

Kim, Y. Lee, H., Kim, S.Y., and Lee, W.C. Are we there yet? The discourse on digital inclusion. American Society for Public Administration Conference, Virtual, March 20-26, 2023.

Myeong, S., Kim, Y., and Ahn, M.J. Matter to advance the use of artificial intelligence-based public services. American Society for Public Administration Conference, Virtual, March 20-26, 2023.

Kim, Y. No one left behind in a digitally inclusive society. 2022 GSPA BK21 SNU 10-10 Project-Rutgers International Conference, Newark, NJ, November 4-6, 2022.

Park, M., and Kim, Y. Cash grants and fertility behavior in South Korea. Korean Association for Public Administration International Conference, Yeosoo, Korea, June 22-24, 2022.

Kim, Y., and Park, S. Pulling structural and managerial environments to improve organizational performance in local governments. American Society for Public Administration Conference, Jacksonville, FL, March 18-22, 2022.

Kim, Y., and Park, M. Examining the effects of government data capacities on data-driven government. American Society for Public Administration Conference, Jacksonville, FL, March 18-22, 2022.

Kim, Y. No public agencies left behind: Pulling structural and managerial conditions to perform better. Korean Association for Public Administration Winter Conference, Seoul (Virtual), Korea, December 9-10, 2021.

Kim, Y., and Park, S. Performance management and evaluation. Korean Association for Public Administration Winter Conference, Seoul (Virtual), Korea, December 9-10, 2021.

Kim, Y. Empowering a data-driven government. Korean Association for Public Administration International Conference, Busan, Korea, June 23-25, 2021.

Kim, Y., and Yoon, K. Do government capacities and data integration lead to data-driven government? American Society for Public Administration Conference, Virtual, April 9-15, 2021.

Myeong, S., Kim, Y., and Ahn, M.J. Living labs for loosely coupled smart city platforms: Digital new deal and smart governance. American Society for Public Administration Conference, Virtual, April 9-15, 2021.

Park, M., and Kim, Y. Institutional trust and the quality of life in the COVID-19 times. Korean Association for Public Administration Winter Conference, Online, December 10-11, 2020.

Kim, Y., and Kang, M. Two parallel movements of performance management and accountability: The systematic literature review. American Society for Public Administration Conference, Anaheim, CA, April 3-7, 2020 (accepted).

Xu, Y., Kim, Y., and Lu, T. The game between administration and judicature: Perspectives on management of for-profit colleges and universities in America. American Society for Public Administration Conference, Anaheim, CA, April 3-7, 2020 (accepted).

Kim, Y. Health efficiency and market competition. Korean Association for Policy Studies International Conference, Seoul, Korea, June 21, 2019.

Kim, Y. The effectiveness of university technology transfer. International Conference on Social Sciences, Yonsei University, Seoul, Korea, June 11, 2019.

Kim, Y. The price of citizen participation in collaborative governance. American Society for Public Administration Conference, Washington DC, March 8-12, 2019.

Ahn, M.J., Kim, Y., Ortiz-Wythe, B.I., and Agarwal, V. The medium is the message: The rise of microblogging, our social media bubbles and 2016 presidential election. American Society for Public Administration Conference, Washington DC, March 8-12, 2019.

Im, H., Thai, H., and Kim, Y. Technological revolution and citizen e-participation: Tracking the evolution of channels, applications, and policy. American Society for Public Administration Conference, Washington DC, March 8-12, 2019.

Kim, Y., Lee, K-H., and Choi, S.W. Does market competition make hospitals more efficient? Korean Association for Public Administration International Conference, Seoul, Korea, June 21-23, 2018.

Kim, Y. Productivity in knowledge spillovers and institutional capacity. 9th Sino-US International Conference for Public Administration, Beijing, China, June 15-17, 2018.

Kim, Y. Diffusion of academic innovations in technology transfer. American Society for Public Administration Conference, Denver, CO, March 9-13, 2018.

Kim, Y. Gaps between performance information and satisfaction. Korean Association for Public Administration International Conference, Jeonju, Korea, June 22-24, 2017.

Cros, S., Pyun, H-O., Dorbaire, P., Eun, J., Kim, Y., and Besnard, J. Influence of the congruence between social identity and organizational identity on the public employer's attractiveness. Korean Association for Public Administration International Conference, Jeonju, Korea, June 22-24, 2017.

Kim, Y. Women scholars and their leadership roles in the United States. Korean Association for Public Administration International Conference, Jeonju, Korea, June 22-24, 2017.

Yoon, K., and Kim, Y. Korean government capacity index construction. American Society for Public Administration Conference, Atlanta, GA, March 17-21, 2017.

Kim, Y. The impact of performance expectations on citizen satisfaction. Northeast Conference on Public Administration, Harrisburg, PA, November 12-13, 2016.

Kim, Y. Developing strategies for the KIPA government capacity index system: Foundations, characteristics, and criteria. Korean Association for Public Administration International Conference, Osong, Korea, June 23-25, 2016.

Kim, Y. Dynamics of the perceived performance and satisfaction relationship. American Society for Public Administration Conference, Seattle, WA, March 18-22, 2016.

Kim, Y., and Kang, M. Productivity changes in OECD healthcare systems. American Society for Public Administration Conference, Seattle, WA, March 18-22, 2016.

Kim, Y. In search of excellence: Keeping stakeholders informed of performance. American Society for Public Administration Conference, Chicago, IL, March 6-10, 2015.

Kim, Y. Hospital performance and market competition in Korea. American Society for Public Administration Conference, Chicago, IL, March 6-10, 2015.

Kim, Y. Interdisciplinary research collaboration in the social sciences: From homogenous and disciplinary to heterogeneous and interdisciplinary research. Korean-American Professionals South-Atlantic Regional Conference, Durham, NC, November 21-22, 2014.

Kim, Y. No citizens left behind: E-reporting strategies for keeping citizens informed. International Symposium on toward a smart and open society: Revolutions and opportunities, Almaty, Kazakhstan, November 13-14, 2014.

Kim, Y., and Charbonneau, É. The indifference zone in perceived public school services. World Conference for Public Administration, Daegu, Korea, June 25-27, 2014.

Kim, Y. Citizen participation in digital democracy: Representative bureaucracy to digital citizenship. American Society for Public Administration Conference, Washington, DC, March 14-18, 2014.

Kim, Y., and Charbonneau, É. Educational performance of New York City public schools and parents' satisfaction with time-series cross-sectional data. American Society for Public Administration Conference, New Orleans, LA, March 15-19, 2013.

Myeong, S., and Kim, Y. Measurements for the global digital divide in developing countries. American Society for Public Administration Conference, New Orleans, LA, March 15-19, 2013.

Kim, Y. Public administration inquiry as a mirror image of scientific research. Korean-American Scientists and Engineers Association South-Atlantic Regional Conference. Raleigh, NC, November 16-17, 2012.

Kim, Y., and Price, B. Quality of public-private partnerships in the correction system: Benefits and risks. American Society for Public Administration Conference, Las Vegas, NV, March 2-6, 2012.

Kim, Y., and Park, H.J. Changes in the ivory tower approach to entrepreneurial linkages. American Society for Public Administration Conference, Baltimore, MD, March 11-15, 2011.

Kim, Y., and Price, B. Measuring performance of prison privatization. American Society for Public Administration Conference, Baltimore, MD, March 11-15, 2011.

Kim, Y. Performance improvement in a competitive environment. SECoPA, Wilmington, NC, October 13-16, 2010.

Kim, Y., and Price, B. Subsidization of state prison privatization: Resource-based and ideological approach. SECoPA, Wilmington, NC, October 13-16, 2010.

Kim, Y. The performance of university technology transfer. Korean Association for Public Administration International Conference, Seoul, Korea, October 7-8, 2010.

Kim, Y. Better performance with challenges: A public entrepreneurship approach from state government experience. American Society for Public Administration Conference, San Jose, CA, April 8-12, 2010.

Kim, Y., Jung, C., and Kim, D. Gauging technical performance of e-government. American Society for Public Administration Conference, San Jose, CA, April 8-12, 2010.

Jung, C., Kim, D., and Kim, Y. Structural changes in the distribution of federal assistance awards, 1983-2007. American Society for Public Administration Conference, San Jose, CA, April 8-12, 2010.

Kim, D., Kim, Y., and Jung, C. Assessing developmental patterns of e-government for enhancing transparency. American Society for Public Administration Conference, San Jose, CA, April 8-12, 2010.

Kim, Y. Toward entrepreneurial government for improving performance. Academy of Management Conference, Chicago, IL, August 7-11, 2009.

Kim, Y. Sustainable e-government 2015. American Society for Public Administration Conference, Miami, FL, March 20-24, 2009.

Kim, Y., Bromberg, D., and Manoharan, A. Price of public service. American Society for Public Administration Conference, Dallas, TX, March 7-11, 2008.

Song, S-H., and Kim, Y. An international comparative study on e-government policy of world cities. American Society for Public Administration Conference, Denver, CO, March 31-April 4, 2006.

Kim, Y., and Holzer, M. Representative bureaucracy in an e-government era. Southeastern Conference for Public Administration, Charlotte, NC, October 3-5, 2004.

Holzer, M., Kloby, K., Kim, Y., and Carrizales, T. Citizen-driven government performance online certificate sponsored by Alfred P. Sloan Foundation. American Society for Public Administration Conference, Portland, OR, March 27-31, 2004.

Panel Convening, Moderating, and Discussing

Symposium Welcome Speaker. SPPM Marc Holzer Public Performance Symposium welcome session. American Society for Public Administration Conference, Minneapolis, MN, April 12-16, 2024.

Symposium Welcome Speaker. Accountability Symposium welcome session. American Society for Public Administration Conference, Minneapolis, MN, April 12-16, 2024.

Moderator. Digital equity and inclusion. American Society for Public Administration Conference, Minneapolis, MN, April 12-16, 2024.

Moderator. The quest for equitable performance management and measurement. American Society for Public Administration Conference, Minneapolis, MN, April 12-16, 2024.

Discussant. Sustainable society and global governance. Korean Association for Public Administration Winter Conference, Seoul, Korea, December 7-8, 2023.

Discussant. The UN Committee of Experts on Public Administration's agenda and its implications for public administration. Korean Association for Public Administration Spring Conference, Gyeongsan, Korea, April 14-15, 2023.

Symposium Welcome Speaker. Marc Holzer Public Performance Symposium welcome session. American Society for Public Administration Conference, Virtual, March 24, 2023.

Moderator. Performance matters to represent different perspectives. American Society for Public Administration Conference, Virtual, March 20-24, 2023.

Discussant. Renewable energy and local circular economy revitalization in Germany and Japan. Korean Association for Public Administration Winter Conference, Seoul, Korea, December 9-10, 2022.

Moderator. International Presidential Plenary. Korean Association for Public Administration International Conference, Yeosu, Korea, June 22-24, 2022.

Moderator. Public services in the post COVID-19 era: Changes and alternatives. Korean Association for Public Administration International Conference, Yeosu, Korea, June 22-24, 2022.

Discussant. A governance study in the VUCA policy environment. Korean Association for Public Administration International Conference, Yeosu, Korea, June 22-24, 2022.

Discussant. Public personnel management in the post pandemic: A. Korean Association for Public Administration International Conference, Yeosu, Korea, June 22-24, 2022.

Moderator. Technology advances and data-driven decision making. American Society for Public Administration Conference, Jacksonville, FL, March 18-22, 2022.

Discussant. A study on emotional labor and emotional exhaustion of public employers in Goyang-si. Korean Association for Public Administration International Conference, Busan, Korea, June 23-25, 2021.

Discussant. Assessing theoretical mechanisms that intergovernmental grant-in-aid in welfare program increase regional economic performance. Korean Association for Public Administration International Conference, Busan, Korea, June 23-25, 2021.

Moderator. A new deal and public services in the era of artificial intelligence and contactless society. American Society for Public Administration Conference, Virtual, April 9-15, 2021.

Discussant. Toward effective and sustainable smart city model: Case study exploration of varying smart city approaches and outcomes. dg.o 2020 Conference, Online, June 15-19, 2020.

Discussant. ASEAN-Republic of Korea Commemorative Summit special session. Korea Association for Public Management Winter Conference, Seoul, Korea, December 20, 2019.

Moderator. The Korean Association for Policy Studies session. American Society for Public Administration Conference, Washington, DC, March 8-12, 2019.

Moderator. Competitiveness and collaboration in public administration. Korean Association for Public Administration International Conference, Seoul, Korea, June 21-23, 2018.

Discussant. The role and outlook of Canadian multiculturalism policy. Joint Academic Seminar on Multicultural Society and Social Cohesion, Asan, Korea, June 1-2, 2018.

Moderator. Innovation in technology and performance management applications in diverse contexts. American Society for Public Administration Conference, Denver, CO, March 9-13, 2018.

Discussant. The politics of policy implementation of the industrial layout plan in South China. Korean Association for Public Administration International Conference, Jeonju, Korea, June 22-24, 2017.

Discussant. An informal institutional analysis of policy implementation in China. Korean Association for Public Administration International Conference, Jeonju, Korea, June 22-24, 2017.

Moderator. Organizational, managerial and social changes in Korea. American Society for Public Administration Conference, Atlanta, GA, March 17-21, 2017.

Discussant. French army looking for soldiers, ready to go to war and to protect citizens in France. Korean Association for Public Administration International Conference, Osong, Korea, June 23-25, 2016.

Moderator. Emergency management for the future society. Korean Association for Public Administration International Conference, Osong, Korea, June 23-25, 2016.

Moderator. Excellence in government: Strategic challenges and opportunities for customizing performance management practice. American Society for Public Administration Conference, Seattle, WA, March 18-22, 2016.

Moderator. Civic engagement in social issues. Korean Association for Public Administration International Conference, Cheonan, Korea, July 16-18, 2015.

Discussant. Local development policy. Korean Association for Public Administration International Conference, Cheonan, Korea, July 16-18, 2015.

Discussant. Network society and collaboration. World Conference for Public Administration, Daegu, Korea, June 25-27, 2014.

Discussant. Efficiency and effectiveness of bottom line public service organizations. Korean Association for Policy Studies Summer and International Conference, Seoul, Korea, June 14-15, 2013.

Discussant. Theory of bridging in diversifying, liberal societies. Korean Association for Public Administration Summer International Conference, Seoul, Korea, June 27-29, 2012.

Discussant. Measuring fairness in public policy. Korean Association for Public Studies International Conference, Seoul, Korea, June 17-18, 2011.

Discussant. Science & technology policy and fair society. Korean Association for Policy Studies International Conference, Seoul, Korea, June 17-18, 2011.

Discussant. Sharing information through various mechanisms in the public sector. Korean Association for Public Administration International Conference, Seoul, Korea, October 7-8, 2010.

Chair. Performance management based in e-government. Fourth Sino-US International Conference on Public Administration, Newark, NJ, June 6-8, 2008.

Discussant. Digital democracy. American Society for Public Administration Conference, Milwaukee, WI, April 2-5, 2005.

Invited Lectures, Talks, and Participation Selected

Lecturer. Recent trends and challenges in public administration in the United States. Department of Public Administration, Sunmoon University, Asan, Korea, January 30, 2021.

Lecturer. Artificial intelligence: AI-augmented government. Department of Public Administration, Inha University, Incheon, Korea, December 18, 2021.

Speaker. Citizen participation in data-driven government decision making. 2021 Global Policy Training, National Governors and Mayors Association of the Republic Korea, Consulate General of the Republic of Korea in New York, Online, October 27, 2021.

Lecturer. Evidence-based government. Department of Public Administration, Inha University, Incheon, Korea, June 2, 2021.

Speaker. Evidence-based policymaking and performance. 10th Comparative Korea-US Local Government Forum, Korea Local Government Section, Consulate General of the Republic of Korea in New York, Online, February 26, 2021.

Lecturer. COVID-19 and changes in public services. Department of Public Administration, Sunmoon University, Asan, Korea, January 30, 2021.

Lecturer. Smart government, security management, and performance. Program in Industrial Security Governance, Inha University, Incheon, Korea, July 27, 2020.

Speaker. Academic publishing for graduate students. Graduate Student Professional Development Session, Penn State Harrisburg, Middletown, PA, January 22, 2020.

Lecturer. Statistics: Malmquist and DEA analysis. Graduate School of Public Administration, Seoul National University, Seoul, Korea, July 17, 2019.

Speaker. The trends and issues reshaping government in the United States. Audit and Inspection Research Institute, Seoul, Korea, July 15, 2019.

Speaker. Measurement of university technology transfer and institutional path. School of Public Affairs, Xiamen University, Xiamen, China, June 18, 2019.

Lecturer. A puzzle of theorizing about administrative and managerial practices: Innovative implications and legitimacy of governance. Graduate School of Public Administration, Seoul National University, Seoul, Korea, May 17, 2019.

Participant. Penn State School of Public Affairs D.C. Expert forum and info session. Hosted by School of Public Affairs, Penn State Harrisburg, Washington, DC, April 2, 2019.

Presenter. Eastgate series: Discoveries of student research and Ph.D. program information session. School of Public Affairs, Penn State Harrisburg, Harrisburg, PA, February 13, 2019.

Speaker. The relative productivity of university technology transfer. Office of Research and Outreach Faculty Seminar, Penn State Harrisburg, November 1, 2017.

Speaker. The Trump phenomenon and uncomfortable truths. Seminar on populism and the new administration in France and US, Center for International Public Cooperation of the Korea Institute of Public Administration, Seoul, Korea, July 5, 2017.

Speaker. Theoretical foundations of the KIPA government capacity index. Seminar, Center for Social Survey Division of the Korea Institute of Public Administration, Seoul, Korea, July 27, 2016.

Speaker. Productivity changes in OECD healthcare systems. Faculty brown bag presentation series, Department of Political Science, East Carolina University, April 12, 2016.

Speaker. Unsung factors in preparation for promotion and tenure review. Korean Faculty Interest Group Workshop, East Carolina University, Greenville, NC, April 10, 2015.

Session Leader. Meet the professionals' session. Korean-American Professionals South-Atlantic Regional Conference, Durham, NC, November 21-22, 2014.

Speaker. Exploring a career path in academy. Career Development Workshop, Korean-American Scientists and Engineers Association-North Carolina Chapter and RTR B&B, Durham, NC, September 27, 2014.

Networking Session Moderator., Life as a woman and a professional. Korean-American Scientists and Engineers South-Atlantic Regional Conference, Raleigh, NC, November 8-9, 2013.

Speaker. Innovative presentation tools in teaching. Korean Faculty Interest Group Workshop on Innovations and challenges in teaching, East Carolina University, Greenville, NC, April 26, 2013.

Speaker. Prison privatization cases. Faculty brown bag presentation series, Department of Political Science, East Carolina University, November 14, 2011.

Speaker. Practical and ideological responses for state prison privatization: Government failures and political incentives. Seminar on Governance management study, Graduate School of Governance, Sungkyunkwan University, Seoul, Korea, October 9, 2010.

Speaker. Case studies in technology transfer and commercialization. Faculty brown bag presentation series, Department of Political Science, East Carolina University, March 30, 2009.

Lecturer. Internet-mediated learning. Seminar on Teaching online courses, School of Public Affairs and Administration, Rutgers University-Newark, Newark, NJ, June 25, 2008.

Speaker. The impact of e-government on representative bureaucracy. Research colloquium series, Department of Public Administration, Rutgers University-Newark, Newark, NJ, November 1, 2004.

SERVICE TO THE PROFESSION

Guest Journal Editing

Co-Guest Editor. Special issue of *Smart Cities*, November 2023 to August 2024.

Co-Guest Editor. Special issue of *Sustainability*, March 2021 to March 2023.

Co-Guest Editor. Special issue of *Smart Cities*, January 2019 to December 2020.

Co-Guest Editor. Symposium issue of *International Journal of eGovernance and Networks*, 2013.

Guest Editor. Symposium issue of *Public Performance & Management Review*, 2009-2015.

Co-Guest Editor. Symposium issue of *International Journal of Public Administration*, 2005-2007.

Editorial Boards

Editorial Board Member. *Public Leadership Study*, January 2022 to December 2025.

Co-Editor in Chief. *International Journal of Policy Studies*, January 2019 to December 2020.

Section Co-Editor. Public administration and public policy in Korea. In *Global Encyclopedia of Public Administration, Public Policy, and Governance*, 2018 to present.

Editorial Board Member. *Korean Journal of Public Administration*, January 2018 to January 2020.

Editorial Board Member. *Korean Public Administration Review*, October 2017 to December 2020.

Editorial Advisory Board Member. Routledge Handbook on Information Technology in Government edited by Yu-Che Chen and Michael J. Ahn. New York, NY: Routledge, 2014-2015.

Editorial Advisory Board Member. Cloud Computing Technologies for Connected Government edited by Zaigham Mahmood. Hershey, PA: IGI Global, 2014.

Managing Editor. *International Journal of Policy and Governance Network*, 2012 to 2021.

Editorial Advisory Board Member. *Active Citizen Participation in E-government: A Global Perspective* edited by Aroon Manoharan and Marc Holzer. Hershey, PA: IGI Global, 2010-2011.

Editorial Board Member. *Public Performance & Management Review*, 2010 to present.

Editorial Board Member. *Journal of Public Management and Social Policy*, 2008 to present.

Assistant Editor. *Public Performance & Management Review*, 2008-2010.

Assistant Editor. *Journal of Public Management and Social Policy*, 2005-2007.

Professional Leadership

Chair. International Cooperation Committee, Korean Association Against Corruption and Policy, February 2024 to present.

Co-Chair. 2023 Marc Holzer Public Performance Symposium Organizing Committee, American Society for Public Administration, September 2022 to March 2023.

Chair. Section on Public Performance and Management, American Society for Public Administration, 2022 to 2024.

Program Co-Chair. KAPA 2021 International Conference, Korean Association for Public Administration, 2021.

Co-Chair. International Cooperation Committee, Korean Association for Public Administration, 2021.

Treasurer. Section on Korean Public Administration, American Society for Public Administration, 2016-2018.

International Symposium Co-Chair. The possibility of ICTs in facilitating a smart and open society, International Information Technologies University, Almaty, Kazakhstan, November 13-14, 2014.

Committee and Board Membership

Mentoring Program Committee Member. Section on Korean Public Administration, American Society for Public Administration, April 2024 to present.

Mentor, SKPA Mentoring Program. American Society for Public Administration, April 2024 to present.

Committee Member. 2024 Marc Holzer Public Performance Symposium Organizing Committee, American Society for Public Administration, September 2023 to April 2024.

Committee Member. Special Committee on the Future of Society and Government, Korean Association for Public Administration, 2023.

ASPA Endowment's Award Selection Committee Member. American Society for Public Administration, for 2022, 2023, and 2024 Annual Conference.

Mentor. 2019 Founders' Fellows, American Society for Public Administration, 2019-2020.

Program Committee Member. International Conference on Digital Government Research (dg.o), 2019, 2020-2021, 2023-2024.

Board Member of Operating Directors. Korean Association for Public Administration, 2018-2019.

Committee Member. International Cooperation Committee, Korean Association for Public Administration, 2018.

Academic Program Subcommittee Member. Best Academic Paper Award Committee, Northeast Conference on Public Administration, 2016.

Best Article Award Selection Committee Member. Section on Public Performance and Management, American Society for Public Administration, 2016.

Advisory Board Member. Eastern Carolina Chapter, Korean-American Scientists and Engineers Association, 2016.

Executive Committee Member. Section on Public Performance and Management, American Society for Public Administration, 2015-2022, 2024 to present.

Committee Member. North Carolina Chapter-East Carolina University Group, Korean-American Scientists and Engineers Association, 2013-2015.

Steering Board Member. Korean Association for Policy Studies, 2013, 2015-2016.

Committee Member. Global (Korean-United Nation Development Programme) Forum for E-Governance, 2012 to present.

Internationalization Committee Member. Korean Association for Policy Studies, 2011, 2013-2014, 2018.

Executive Board Member. Section on Korean Public Administration, American Society for Public Administration, 2010 to present.

Coordinator. Junior Asian Scholarship Award, Section on Korean Public Administration and Global Public Administration Network, American Society for Public Administration, 2009-2018.

Committee Member. Research Paper Evaluation for Junior Asian Scholarship Award, Section on Korean Public Administration and Global Public Administration Network, American Society for Public Administration, 2009-2018.

Manuscript Review

Asia Pacific Journal of Public Administration, Asia Pacific Management Review, Behavioral Sciences, Buildings, Government Information Quarterly, Government Policy Study, International Journal of eGovernance and Networks, International Journal of Policy Studies, International Journal of Public Administration, International Journal of Public Sector Management, International Review of Administrative Sciences, International Review of Public Administration, Journal of Public Affairs Education, Journal of Public Management and Social Policy, Korean Public Administration Review, Law & Policy, Local Government Studies, Policy & Internet, Policy Sciences, Proceeding of International Conference on Digital Government Research, Public Administration and Development, Public Administration Quarterly, Public Administration Review, Public Management Review, Public Personnel Management, Public Performance & Management Review, Review of Public Personnel Administration, Sage Open, Scientometrics, Smart Cities, Sustainability, Teaching Public Administration, Technological Forecasting & Social Change.

Memberships in Professional Affiliations

American Society for Public Administration

Section on Public Performance and Management, Section on Korean Public Administration, Section on Science and Technology in Government, Section for Women in Public Administration

Korean Association for Public Administration

Korean Association for Policy Studies

Korean-American Scientists and Engineers Association

UNIVERSITY SERVICE

University and College

Graduate Council Committee on Fellowships and Awards Member. Penn State, Fall 2022 to Spring 2023.

College Promotion and Tenure Committee Member. Penn State Harrisburg, Fall 2021 to Spring 2023.

Excellence in Teaching Awards Committee Member. Penn State Harrisburg, Spring 2020.

Ad hoc Committee Member on Classroom Setup. Penn State Harrisburg, Fall 2018 to Spring 2019.

Excellence in Advising Award Committee Member. Penn State Harrisburg, Spring 2018.

Capital College Faculty Senator. Penn State Harrisburg, Fall 2017 to Spring 2021.

Ad hoc Faculty Senate Committee Member on Assessment. Penn State Harrisburg, Fall 2017 to Spring 2018.

Academic Awards Committee Member for Outstanding Teaching and Excellence in Research/Creative Activity. East Carolina University, Fall 2015 to Spring 2016.

Undergraduate Honors Thesis Committee Member. Rutgers University-Newark, Spring 2007.

School and Program

Student Awards Committee Member. School of Public Affairs, Penn State Harrisburg, Spring 2022 to present.

Promotion and Tenure Committee Member. School of Public Affairs, Penn State Harrisburg, Fall 2020 to Spring 2021.

Outreach and Community Enhancement Fund Committee Member. School of Public Affairs, Penn State Harrisburg, Fall 2018 to Spring 2019.

Faculty Search Committee Member. School of Public Affairs, Penn State Harrisburg, Spring 2017, Fall 2018 to Spring 2019.

Peer Classroom Reviewer. School of Public Affairs, Penn State Harrisburg, Spring 2017 to present.

PhD Faculty. School of Public Affairs, Penn State Harrisburg, Fall 2016 to present.

Curriculum Committee Member, Fall 2019 to present

Preliminary Exam Committee Member, Spring 2019 to present

Comprehensive Exam Committee Member, Spring 2017 to present

Admission Committee Chair, Spring 2019 to Spring 2021

Admission Committee Member, Fall 2017 to Spring 2021

MPA Faculty. School of Public Affairs, Penn State Harrisburg, Fall 2016 to present.

Communication Committee Member, Spring 2022 to present

Assessment Committee Member, Fall 2020 to present

Curriculum Committee Member, Fall 2016 to Spring 2019

Admissions Committee Member, Fall 2016 to Spring 2018

Faculty Senate Alternative. Political Science, East Carolina University, Fall 2015 to Spring 2016.

Peer Classroom Reviewer. Political Science, East Carolina University, Fall 2013 to Spring 2016.

Faculty Research and Development Committee Chair and Member. Political Science, East Carolina University, Fall 2009 to Spring 2016.

Faculty Search Committee Member. Political Science, East Carolina University, 2009-2010, 2015-2016.

Personnel Committee Member. Political Science, East Carolina University, Fall 2009 to Spring 2016.

MPA Faculty. Political Science, East Carolina University, Fall 2008 to Spring 2016.

Evaluation Committee Member, Fall 2013 to Spring 2015

Assessment Committee Member, Fall 2008

SERVICE TO THE COMMUNITY

Selection Committee Member on Scholarship Award. the North Carolina City and County Management Association for Master of Public Administration Programs, East Carolina University, 2010-2016.

Local Chapter Committee Member. National Mathematics and Science Competition, and National High School Physics Contest, Korean-American Scientists and Engineers, 2014-2016.

Advisory Council Member. Local Government of Eastern North Carolina, 2008-2016.

TEACHING

Courses Taught

Penn State Harrisburg

Data analysis for policy and administration, MPA and Doctorate, Spring 2024
Thesis research, Doctorate, Fall 2021 to present
Individual studies, Doctorate, Fall 2020 to present
Research and theory in public and nonprofit management, Doctorate, Spring 2019 to present
Organizational change and development, MPA, Spring 2018 to present
Strategic planning, MPA, Fall 2017 to present
Federalism and intergovernmental relations, MPA, Spring 2017
Special topics: Emerging trends and uses of IT practices in the public sector, MPA, Spring 2017
Introduction to public policy analysis, MPA, Fall 2016 to present
State government administration, MPA, Fall 2016

East Carolina University

Productivity in the public sector, MPA, Summer 2011 to Summer 2015
Management of public information technology, MPA, Summer 2009 to Fall 2015
Quantitative methods for public administration, MPA, Fall 2008 to Spring 2016
MPA professional paper, MPA, Spring 2009 to Spring 2016
Politics and management in public agencies, MPA, Spring 2009
Public administration independent study, MPA, Spring 2009
Capstone for leadership studies, Undergraduate, Summer 2016
Research design for political science, Undergraduate, Spring 2014, Fall 2015
Public administration, Undergraduate, Spring 2010 to Spring 2016
Municipal policy and administration, Undergraduate, Fall 2012
Political science independent study, Undergraduate, Spring 2012

Rutgers University-Newark

Introduction to public administration, MPA, Summer 2008
Topics: Public sector entrepreneurship, MPA, Spring 2008
Capstone, MPA, Fall 2007 to Summer 2008
Information systems and public administration, MPA, Fall 2007
Technology and public administration, MPA, Fall 2006 to Spring 2008
Open information and e-governance, MPA, Spring 2006
Strategic planning, budgeting and citizen involvement, MPA, Fall 2005 to Summer 2008

Online Public Performance Measurement Certificate Program, Rutgers University-Newark

Accountability and performance based budgeting, 2004-2006
Strategic planning and management, 2004 to 2006
Interpreting and presenting data, 2004 to 2006
Governmental transparency and e-governance, 2004 to 2006
Public performance measurement capstone, 2004 to 2005
Information technology, 2004
Citizen engagement in government, 2003 to 2006
Citizen-driven performance improvement, 2003 to 2006

Certified Public Management Program, Graduate School, United States Department of Agriculture

Strategic planning and management, November 2009
Technology and e-governance, March 2008

International Teaching Experience

Productivity and efficiency analysis, Doctorate. Yonsei University, Seoul, Korea. Summer 2019.
Frontiers of public management, Undergraduate. Xiamen University, Xiamen, China. Summer 2019.

Student Advising

PhD Student Initial Adviser. School of Public Affairs, Penn State Harrisburg, Fall 2019 to present.
MPA Student Club Adviser. School of Public Affairs, Penn State Harrisburg, Fall 2018 to present.

Vising Doctoral Fellow Adviser. School of Public Affairs, Penn State Harrisburg, Fall 2017 to Summer 2018.

MPA Student Adviser. School of Public Affairs, Penn State Harrisburg, Spring 2017 to present.

MPA Professional Paper Committee Member. Political Science, East Carolina University, Spring 2009 to Spring 2014.

Undergraduate Student Adviser. Political Science, East Carolina University, Fall 2009 to Spring 2016.

MPA Capstone Committee Member. School of Public Affairs and Administration, Rutgers University-Newark, Fall 2007 to Spring 2008.

Ph.D. Dissertation Chair

Lee, J. Penn State Harrisburg, Fall 2022 to present, Candidate.

Kim, G. Penn State Harrisburg, Summer 2022 to present, Candidate.

Alrashidi, E. Penn State Harrisburg, Fall 2021 to Spring 2024.

Park, M. Penn State Harrisburg, Fall 2021 to Spring 2024.

Ph.D. Dissertation Committee

Akinranti, O. Penn State Harrisburg, Fall 2022 to present.

Alshaikh, A. Penn State Harrisburg, Summer 2022 to present.

Sinha, A. Penn State Harrisburg, Spring 2022 to present.

Alnasser, S. Penn State Harrisburg, Fall 2021 to present.

Hao, Y. Penn State Harrisburg, Spring 2021 to present.

Hendrawan, S. Penn State Harrisburg, Fall 2020 to present.

Shaffer, B. American Studies, Penn State Harrisburg, Spring 2019 to present (external member).

Yoo, E. Penn State Harrisburg. Completed Summer 2022.

Shafi, S. Penn State Harrisburg. Completed Spring 2022.

Smith, M. Penn State Harrisburg. Completed Fall 2020.

Weller, S. Penn State Harrisburg. Completed Spring 2020.

Dinoso, P. Rutgers University-Newark. Completed Spring 2012 (external member).

TRAINING

Teaching Certificate

Inclusive Online Teaching Certificate. Online Faculty Development, Penn State University, University Park, PA (in progress).

Online Course Authoring Certificate. Online Faculty Development, Penn State University, University Park, PA (in progress).

Foundations of Academic Advising Certificate. Online Faculty Development, Penn State University, University Park, PA (in progress).

Instructional Practice Certificate. Online Faculty Development, Penn State University, University Park, PA.

Foundations for Teaching Online Certificate. Online Faculty Development, Penn State University, University Park, PA, completed in 2017.

Professional Development Selected

Diversity and diversity learning series. Penn State Harrisburg, Middletown, PA, 2020-2022.

Grant seeking workshop. Penn State University, Reading, PA, May 10-11, 2018.

Distance education professional development series. Office for Faculty Excellence, East Carolina University, Greenville, NC, 2012.

Quick start to online teaching. Office for Faculty Excellence, East Carolina University, Greenville, NC, 2011, 2012.

Advanced topics in structural equation methods. Consortium for the Advancement of Research Methods and Analysis, Richmond, VA, May 20-22, 2010.

Introduction to structural equation methods. Consortium for the Advancement of Research Methods and Analysis, Richmond, VA, May 17-19, 2010.

OTHER PROFESSIONAL EXPERIENCE

Online Training Director. National Center for Public Performance, Rutgers University-Newark, New Jersey, 2007 to 2008.

Senior Research Associate. National Center for Public Performance, Rutgers University-Newark, New Jersey, 2003 to 2007.

Senior Research Associate. E-governance Institute, Rutgers University-Newark, New Jersey, 2004 to 2007.

Fellow. Division of Municipal Affairs, New York State the Office of the State Comptroller, New York, January 2002 to June 2002.

Research Associate. Korean Institute of Science & Technology, Evaluation and Planning, Korea, 1998 to 2000.