# Penn State Harrisburg Safety/Police Services

# **EMERGENCY PROCEDURES**

# QUICK REFERENCE

# WHAT TO DO

#### **Hazardous Materials**

Any spillage of hazardous material must be reported immediately to Police Services.

- Report material involved and exact location.
- The key person on-site should vacate the affected area and seal it off to prevent further contamination until Police Services arrives.
- Anyone contaminated by the spill should avoid contact with others, remain in the vicinity, and give their names to Police Services.
- If an emergency exists, activate the building alarm.
- When alarm is sounded, walk quickly to the nearest marked exit.
- Outside, move to a clear area at least 500 feet from building.
   DO NOT RE-ENTER.

### **Medical Emergencies**

- If serious injury or illness occurs on campus, CALL 911.
- For a minor injury or illness, trained personnel should provide basic first aid care. Contact Police Services: 717-979-7976.

## **Earthquake**

- If indoors, seek refuge in doorway or under desk. Stay away from glass windows and heavy equipment.
- If outdoors, quickly move away from buildings, utility poles, and other structures.
- CALL 911.
- To report damaged facilities, call Physical Plant and Police Services: 717-979-7976.

### **Utility Failure**

If a major utility failure occurs during regular business hours, immediately contact Physical Plant. After hours contact Police Services.

- If an emergency exists CALL 911. Activate building alarm if needed.
- Building evacuation will occur when an alarm sounds or when an emergency exists.
- Outside, move to a clear area at least 500 feet from building.
   DO NOT RE-ENTER.

### **Weather Emergencies**

- For procedures, refer to www.hbg.psu.edu.
- Throughout the event, continue to check the college website and monitor local television and radio stations for announcements.
- Register for emergency cell phone text messaging at http://live.psu.edu/psutxt

## **Psychological Crisis**

A psychological crisis may exist when a person is threatening harm to themselves or others, or appears to be out of touch with reality. If a psychological crisis occurs:

- Never try to handle on your own a situation you feel is dangerous.
- Notify Police Services: 717-979-7976.
- In extreme emergencies CALL 911.
- Other offices that could assist:
   Student Assistance Center: 717-948-6025
   Dauphin County Intervention Office: 717-232-7511.

#### **Explosion, Aircraft (Crash) on Campus**

- Take cover under tables, desks, or other objects that will protect you from falling glass/debris.
- CALL 911.
- If necessary activate the building alarm.
- When alarm is sounded, walk quickly to the nearest marked exit.
- Outside, move to a clear area at least 500 feet from building.
   DO NOT RE-ENTER.

#### **Civil Disturbance or Demonstrations**

- Most campus demonstrations such as marches, meetings, picketing, and rallies will be peaceful and non-obstructive.
   A student demonstration should not be disrupted unless one or more of the following conditions exists as a result of the demonstration:
  - 1. INTERFERENCE with normal college operations.
  - PREVENTION of access to college offices, buildings, or other facilities.
  - 3. THREAT of physical harm to persons or damage to facilities.

### **Media Inquiries**

Do not attempt to answer media questions about campus emergencies, either in person or by phone. Refer news media to the **Public Information Office:** 717-948-6029.

Penn State Harrisburg
Safety/Police Services: 717-948-6232
January 2008

# Penn State Harrisburg Safety/Police Services

# **EMERGENCY PROCEDURES**

QUICK REFERENCE • PHONE NUMBERS

## Safety/Police Services: 717-948-6232

Police Services, located in the Susquehana Building, provides 24-hour help and protection, seven days a week year round.

# WHAT TO DO

#### **Fires**

- CALL 911.
- If a minor fire appears controllable immediately contact Police Services: 717-979-7976.
- If an emergency exists activate the building alarm and CALL 911.
- Building evacuation will occur when an alarm sounds or an emergency exists.
- Outside, move to a clear area at least 500 feet from building.
   DO NOT RE-ENTER.

#### **Bomb Threats**

- Remain calm.
- If you observe a suspicious object or potential bomb on campus DO NOT HANDLE OBJECT!
- Clear the area and CALL 911.
- If you receive a phone call bomb threat attempt to ask the caller:
  - 1. When is the bomb going to explode?
  - 2. Where is the bomb located?
  - 3. What kind of bomb is it?
  - 4. What does it look like?
  - 5. Why did you place the bomb?
- Talk to the caller as long as possible and document the following:
  - 1. Time of call.
  - 2. Age and sex of caller.
  - 3. Speech pattern, accent.
  - 4. Emotional state of caller.
  - 5. Background noise.
- Police Services Officers will conduct a cursory bomb search. Employees are requested to make a visual inspection of their area for suspicious objects and report the location to Police Services. DO NOT HANDLE OBJECT!
- If an emergency exists activate the building alarm.
  - 1. When alarm is sounded, walk quickly to the nearest marked exit.
  - 2. Outside, move to a clear area at least 500 feet from building. **DO NOT RE-ENTER.**

## **Emergency: 911**

Non-Emergency: 717-979-7976

Physical Plant: 717-948-6235

#### **Active Shooters**

An active shooter is a person whose activity is immediately causing death and serious injury and the threat is not contained.

If possible, exit the building and immediately:

- Notify anyone you may encounter to exit the building.
- Evacuate to a safe area.
- CALL 911.
- Individuals not immediately impacted by the situation are to take protective cover.

If you are directly involved and exiting the building is not possible, the following actions are **recommended:** 

- Go to the nearest room or office.
- Close and lock the door.
- · Turn off the lights.
- Seek protective cover.
- Keep quiet and act as if no one is in room.
- Do not answer the door.
- CALL 911 if it is safe to do so.
- Wait for police to assist you out of the building.

**911 will need:** Your name, incident location, number of shooters, identification or descriptions of shooter(s), number of persons involved, your exact location, and injuries to anyone.

### **Violent or Criminal Behavior**

- If you are a victim or a witness to any on-campus offense or observe a criminal act or suspicious person on campus, CALL 911.
- Supply the officers with any additional information.
- Everyone can help make the campus a safe place by promptly reporting suspicious situations.

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